National Association for the Deaf T/A Chime

Reports and Financial Statements for the financial year ended 31 December 2022

# REPORTS AND FINANCIAL STATEMENTS FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

## CONTENTS

|      |        | F   | PAGE |
|------|--------|---|------|
| DIRE | CTORS  | AND OTHER INFORMATION                           | 3    |
| REPO | DRT OF | THE DIRECTORS                                   |      |
|      | 1.1    | Structure, Governance and Management            | 4    |
|      | 1.2.   | Objectives and Activities                       | 6    |
|      | 1.3.   | Strategy, Achievements and Performance          | 7    |
|      | 1.4.   | Business Review and Financial Results           | 10   |
|      | 1.5    | Plans for Future Periods                        | 11   |
|      | 1.6    | Further Information                             | 11   |
| DIRE | CTORS  | " RESPONSIBILITIES STATEMENT                    | 12   |
| INDE | PENDE  | NT AUDITOR'S REPORT                             | 13   |
| STAT | EMENT  | OF FINANCIAL ACTIVITIES                         | 16   |
| BALA | NCE S  | HEET  | 17   |
| STAT | EMENT  | OF CASH FLOWS                                   | 18   |
| NOTE | S TO   | THE FINANCIAL STATEMENTS                        | 19   |
| SUPF | LEMEN  | TARY INFORMATION                                |      |
|      | Scheo  | lule 1: Detailed Income and Expenditure Account | 37   |
|      | Scheo  | lule 2: Income Analysis                         | 38   |

# DIRECTORS AND OTHER INFORMATION

| DIRECTORS         | Mr Declan Keane (resigned as Chairperson 12 June 2023)<br>Mr Thomas Maguire (appointed as Chairperson 12 June 2023)<br>Mr Kevin Coleman<br>Ms Sandra Creagh<br>Ms Martina Cummins<br>Mr Pat Flynn<br>Mr Ciarán McCormack<br>Ms Deirdre Nicholl (Appointed 15 August 2022)<br>Ms Jennifer Robertson<br>Mr Gerard Smith (Resigned 5 September 2022)<br>Mr Brian Symington (Resigned 5 September 2022) |
|-------------------|---|
| COMPANY SECRETARY | Mr Andrew Caffrey (Resigned 30 May 2023)<br>Mr Mark Byrne (Appointed 30 May 2023)   |
| CHIEF EXECUTIVE   | Mr Mark Byrne   |
| REGISTERED OFFICE | 35 North Frederick Street<br>Dublin 1<br>D01 W592   |
| AUDITORS          | Mazars<br>Chartered Accountants and Statutory Audit Firm<br>Block 3 - Harcourt Centre<br>Harcourt Road<br>Dublin 2  |
| BANKERS           | Allied Irish Banks plc<br>1 Lower Baggot Street<br>Dublin 2<br>Community Finance Ireland<br>Unit 16 Ardee Business Park<br>Hale Street<br>Ardee<br>Co Louth   |
| SOLICITORS        | Lewis Silkin<br>26 Baggot Street Lower<br>Dublin 2<br>Walsh and Partners<br>17 South Mall<br>Cork   |
| CHARITY NO.       | CHY5633   |
| CRA NO.           | 20008772  |
| CRO NO.           | 21627   |

#### **REPORT OF THE DIRECTORS**

The Directors present their annual report and the audited financial statements for the financial year ended 31 December 2022.

## 1.1 STRUCTURE, GOVERNANCE AND MANAGEMENT

#### 1.1.1 Governance

The National Association for the Deaf trading as Chime ('Chime'), was incorporated in 1964. Chime is a company limited by guarantee and does not have a share capital, has established charitable status (CHY 5633) and is registered with the Charities Regulatory Authority (Charity Registration Number 20008772).

Chime is governed by a Constitution, which was last amended in 2018.

In accordance with best practice for charitable and not for profit entities, the Charities Statement of Recommended Practice (SORP) FRS102 has been adopted for this set of financial statements.

Chime has policies and procedures in place that adhere to the requirements of the Charities Regulator's Charities Governance Code and complies with this Code on an ongoing basis.

Chime has also adopted the Guidelines for Charitable Organisations on Fundraising from the Public and the Internal Financial Controls Guidelines for Charities, issued by the Charities Regulator, and is committed to being accountable and transparent so that donors, prospective donors and fundraisers can have full confidence in Chime.

#### 1.1.2 Role and Structure of the Board

The Board is responsible for the overall control, governance and management of Chime and oversees the organisation to ensure transparency and best practice in all areas.

The Board has specific responsibility to:

- ensure the organisation is carrying out its charitable purposes for the public benefit;
- act in compliance with Chime's Constitution;
- oversee the strategic direction of the organisation and monitor the implementation of its strategic plans;
- monitor legal, regulatory and reporting compliance;
- manage Chime's resources responsibly including directly authorising any borrowings and all expenditure above €50,000;
- identify and manage risk;
- review the performance of the Chief Executive Officer (CEO);
- act in the best interests of the charity; and
- act with reasonable skill and care at all times.

The Board may comprise of between three and fifteen individuals elected for a three-year term. Ordinarily Directors are restricted to a maximum of three terms. Two Directors, including the Chairman, had served in excess of three terms at 31 December 2022.

During 2022, the Board formed a sub-committee to manage succession planning for the appointment of a new Chairperson. In January 2023, the Board endorsed the appointment of Thomas Maguire as the new Chairperson of Chime and he took over this role on 12 June 2023 at which time, the outgoing Chairperson, Declan Keane, formally resigned from the position.

The Directors and Company Secretary who held office during the year or who currently hold office are listed on page 3. All Directors give their time to Chime on a voluntary basis and receive no remuneration. They are entitled to avail of out of pocket expenses for Board business.

Responsibility for the day-to-day management of Chime is delegated to the CEO, who is directly accountable to the Board and who makes decisions that are in accordance with the agreed strategic direction.

## **REPORT OF THE DIRECTORS (CONTINUED)**

## 1.1 STRUCTURE, GOVERNANCE AND MANAGEMENT (CONTINUED)

### 1.1.3 Board Recruitment and Induction

When recruiting new Directors, the Board aims to attract a diverse range of suitably qualified candidates with the skills Chime needs. Appointment to the Board is managed by the Remuneration and Nominations Committee. The Committee identifies the skills, experience and knowledge required from new Directors by considering the collective skills profile of the current Board and also takes account of the current and future plans of Chime. The Committee will then make recommendations to the Board with potential candidates identified through a number of channels including Boardmatch. All new directors are required to go through an induction process with the Company Secretary which includes information on the legal duties of Directors, an overview of Chime's Constitution and financial position and a review of the Charities Governance Code.

### 1.1.4 Board Attendance and Tenure

The Board ordinarily meets at least on a bi-monthly basis and met six times during 2022 (seven in 2021). The CEO and Company Secretary are invited to all Board meetings.

|                    | <i>Tenure as at 31 December 2022</i> | Attendance at Board meetings |
|--------------------|--------------------------------------|------------------------------|
| Declan Keane       | 14.0 years                           | 6 of 6                       |
| Kevin Coleman      | 3.2 years                            | 6 of 6                       |
| Sandra Creagh      | 9.5 years                            | 6 of 6                       |
| Martina Cummins    | 1.4 years                            | 4 of 6                       |
| Pat Flynn          | 3.6 years                            | 5 of 6                       |
| Thomas Maguire     | 2.1 years                            | 4 of 6                       |
| Ciarán McCormack   | 1.2 years                            | 4 of 6                       |
| Deirdre Nicholl    | 0.4 years                            | 2 of 3                       |
| Jennifer Robertson | 2.1 years                            | 6 of 6                       |
| Gerard Smith       | N/A                                  | 4 of 4                       |
| Brian Symington    | N/A                                  | 2 of 4                       |

Board tenure and attendance at eligible meetings during 2022 was as follows:

## 1.1.5 Board Appointments and Resignations

Deirdre Nicholl was appointed to the Board on 15 August 2022. Gerard Smith and Brian Symington resigned from the Board on 5 September 2022. Andrew Caffrey resigned as Company Secretary on 30 May 2023 and was replaced by Mark Byrne on the same date.

#### 1.1.6 Code of Conduct

On appointment, all Directors are required to sign up to Chime's Code of Conduct which was updated in February 2021. As part of this Code, Chime has developed a Conflict of Interest Policy which outlines the procedure and process to deal with and manage all potential and existing conflicts, as and when they arise. In addition, Chime maintains a Register of Directors' Interests which identifies any interests that could give rise to a conflict of interest. This Register is updated as required and at least on an annual basis.

## 1.1.7 Board Sub Committees

The Board operates a number of sub committees which enhances Board oversight of the key activities of Chime. The committees are as follows:

- The Finance, Audit and Governance Committee is in place to review all matters relating to the financial affairs of Chime, to manage audit relationships, to ensure that there is a strong framework for accountability and governance, to examine and review all systems and methods of control, both financial and otherwise, including risk analysis and risk management and to ensure Chime is complying with all aspects of the law, relevant regulations and good practice. The Committee met six times in 2022. The Directors who comprise the Committee are Kevin Coleman (Chair), Deirdre Nicholl and Ciarán McCormack.
- The Remuneration and Nominations Committee was established to provide strong oversight of Board recruitment and HR activity. The Directors who comprise the Committee are Thomas Maguire (Chair) and Sandra Creagh. The Committee did not meet formally during 2022.
- The Commercial Development Committee was established to oversee the development of assistive technology services, fundraising and brand development. The Directors who comprise the Committee are Pat Flynn (Chair) and Ciarán McCormack. The Committee met three times in 2022.

### **REPORT OF THE DIRECTORS (CONTINUED)**

### 1.1 STRUCTURE, GOVERNANCE AND MANAGEMENT (CONTINUED)

#### 1.1.7 Board Sub Committees (Continued)

The Services Committee was established in 2021 to oversee the quality, safety and effectiveness of Chime's service delivery by reviewing activities and facilitating planning and discussion of service plans. The Directors who comprise the Committee are Jennifer Robertson (Chair) and Thomas Maguire. The Committee met four times in 2022.

#### 1.1.8 Pay Policy for Senior Staff

The remuneration of senior staff is reviewed regularly and is benchmarked against similar grades in the HSE and not-for-profit sector.

#### 1.1.9 Our New Ears

Chime has a collaborative working arrangement with Our New Ears (ONE), a group of parents dedicated to the needs of parents, guardians and families of children and young people who use hearing technologies which includes but is not limited to CIs, BAHAs (bone anchored hearing aids), hearing aids and ABIs (auditory brainstem implants).

ONE operates in partnership and as a programme of Chime. Chime assists ONE in an advisory and administration capacity. The ONE Committee was established in 2017 to ensure that the objectives of the collaborative working arrangement between Chime and ONE are being met. In 2023, it was agreed that there was no further need for the Our New Ears Committee and instead the activities of ONE will be supported through the Services Committee. All amounts raised and expenditure incurred by ONE are recognised in the Statement of Financial Activities as restricted funds.

#### **1.2 OBJECTIVES AND ACTIVIES**

#### 1.2.1 Chime's Objectives

Chime's vision is a society with no limits or barriers for anyone living with deafness or hearing loss. Our mission is to limit the impact of deafness and hearing loss through promoting accessibility, creating supportive communities and enabling personal choice and community participation.

The charitable objectives of Chime are as follows:

- To organise, prepare, supervise, operate, provide aid (whether financial or otherwise) or to arrange for the organisation, preparation, supervision or operation of services, fundraising, social enterprises and conferences for the welfare of people who are Deaf, Hard of Hearing, those who use Cochlear Implants or similar assistive technology or who have a hearing or ear related condition such as tinnitus and of the families and dependents of such persons (including the families and dependents of deceased such persons);
- To provide information, support and advice to those people who require such support and to respond, record and monitor various problems associated with them;
- To undertake research into the care, education and employment of Deaf and Hard of Hearing people and into the facilities and methods for addressing and monitoring their needs and to publish the results of such research;
- The co-ordination of the work of bodies engaged in the treatment, training, education of, and in other work beneficial to the welfare of such persons;
- To promote public awareness of the importance of providing support, technology and advocacy to such persons; and
- To train and work with other groups and bodies encouraging the fullest participation of Deaf and Hard of Hearing groups to further the objects set out above.

#### 1.2.2 Chime's Activities

Chime's community services are delivered through our national network of twelve Resource Centres. Staff in these centres provide information and advice, person-centred supports as well as coordinating group support and activities. Outreach clinics, providing a free and confidential support service on all aspects of deafness and hearing loss, are held in an additional thirty locations across Ireland.

6

### **REPORT OF THE DIRECTORS (CONTINUED)**

### 1.2 OBJECTIVES AND ACTIVIES (CONTINUED)

#### 1.2.2 Chime's Activities (Continued)

Our specialist services focus on more vulnerable or complex cases. Our team of social workers support clients and their families through difficult times and help improve outcomes in their lives. We provide a range of essential supports for Deaf adults who require additional supports including a Residential service and a Day service. In 2022, we expanded Explore, our Young Adult Mentoring service and we developed a dedicated Children & Family support service which includes our Newly Diagnosed Weekends and other family events.

Chime's Assistive Technology services continue to improve the lives of those with a hearing loss. Audiology and Hearing Aid Services provide free hearing tests, advice and the option to purchase hearing aids. Edutech aims to ensure students with hearing loss have access to the best available technology in the classroom and Lifetech provides items for the home and workplace to enable clients to overcome any barriers that they may face in everyday living.

During 2022, the majority of our services returned to in-person activity following the COVID-19 pandemic.

Our advocacy activity focuses on developing supportive communities and an accessible society for all and we work at both a national and local level to create awareness of hearing loss across all sections of society. Advocacy is underpinned by our research activities which seek to develop an evidence base for all that we do.

#### 1.3 STRATEGY, ACHIEVEMENTS AND PERFORMANCE

#### 1.3.1 Strategy and Achievements

The Board adopted a new Strategic Plan during the second half of 2021 which sets out the objectives for Chime under six key areas. Accompanying the Strategic Plan was a 'Vivid Vision' document which describes how Chime will have brought its mission to life by 2024.

The six strategic objectives outline the targets to be met by 2024 and the achievements and challenges in 2022 were as follows:

#### Strategic Objective 1 - Specialist Services:

- Establish a Children's Hub Funding for this service was agreed with the HSE in late 2022. Recruitment of the team began in early 2023 and the rollout of the new service is planned for Quarter 2, 2023.
- Support 1,000 Children Annually we supported 617 children during 2022.
- Support 150 Young Adults our Explore Young Adult Mentoring Programme commenced during 2021 and we have already supported 77 clients to achieve their goals.
- Support 10 Clients in a Home of Choice our first Home of Choice residential service opened in 2021 with 3 residents and 24/7 support by ISL trained staff. In early 2023, we acquired a second home through a partnership with Focus Ireland under the Capital Assistance Scheme. Business case proposals to support additional clients have been submitted to the HSE.
- Establish 2 Day Services supporting 40 Deaf Clients Our first Day Service was established on the Deaf Village Ireland campus during 2021 and we are currently supporting 8 clients. Initial discussions are underway to look at potential Day Services in Galway and Limerick.

#### Strategic Objective 2 - Community Services:

- Introduce 5 Fully Defined Services Available in all Regions Our goal is to have high quality Community Services consistently delivered across our network of Resource Centres. Our Tinnitus and Assistive Technology Services have been defined and are provided consistently in the majority of centres. In 2023, we will commence a review of all Community Services under the Logic Model. This will include the Tinnitus and Assistive Technology Services and also support services provided to Deaf, Hard of Hearing and Cochlear Implant clients.
- Support an Additional 60 Deaf Adults annually following implementation of a training plan to allow our Community Resource Officers to develop Person Centred Plans with clients we supported an additional 140 Deaf adults in 2022.
- Support 5,000 people at Outreach Clinics annually Outreach clinics restarted during 2022 following closures as a result of COVID-19 and 1,238 people were supported.
- Provide 5,000 Audiology appointments annually we provided 3,703 appointments across 9 clinics.

7

## REPORT OF THE DIRECTORS (CONTINUED)

## **1.3 STRATEGY, ACHIEVEMENTS AND PERFORMANCE (CONTINUED)**

Strategic Objective 3 - Brand and Advocacy:

- Increase Chime's Spontaneous and Prompted Brand Awareness to 15% and 33% respectively A Red C poll was carried out in March 2022 and recorded growth in both Spontaneous Awareness (9%) and Prompted Awareness (22%). An externally developed marketing strategy was completed in 2022. This strategy includes the development of a new website, increased social media activity and a range of other initiatives to increase brand awareness.
- Increase Referrals by 20% the impact of Covid was still felt in 2022 with referrals up in some areas but down in others. Overall referrals were down 13% from 2021.
- Secure State Funding for a Deaf Children's Specialist Multi-disciplinary Team This funding was approved by the HSE in late 2022.
- Secure Funding for 10 Residential Clients funding was secured for Chime's first three residential clients during 2021 and further business case proposals have been submitted to the HSE for consideration.
- Full Restoration of the HSE Mental Deafness Service, Reduction of 50% in National Audiology Waiting Lists, Universal and Timely Speech and Language Therapy for Deaf and Hard of Hearing, Reduction of 1 Year in the Average Age of the First Hearing Test and Improve Access to Employment and Education for Deaf People The Mental Health Service for Deaf People has been partially restored but the service does not yet have full national reach. In relation to HSE Audiology waiting lists, earlier access to hearing tests and the introduction of ISL supports for Deaf people in the workplace, progress is being made in the background towards implementation of these objectives. Progress with regard to timely access to speech and language therapy services for children remains problematic due to the national shortage of trained professionals in both the public and private sector.

#### Strategic Objective 4 – People and Culture:

- Develop and Agree an Internal People Strategy an overall People Strategy for Chime was drafted in 2022 covering key issues such as staff recruitment, retention, onboarding and wellbeing while also covering career development and succession planning.
- Increase our Staff Engagement Score to 82% In November 2022 an independent staff engagement survey was completed which scored the overall engagement level at 73% satisfaction. Given the staff-related challenges over the Covid-19 pandemic, the Board were very satisfied with this result.
- Double Expenditure on Training and Development we have more than doubled expenditure on training and development and our internal audiology training bursary commenced in 2022, supporting two staff members to train as audiologists.
- Carry out a Culture Audit it is likely that this audit will not be carried out until 2023.

#### Strategic Objective 5 – Finance:

- Build Unrestricted Reserves of 10 Weeks Chime's unrestricted reserves at the end of the year were €1,442,037 which equated to twelve weeks of operating costs.
- Ensure HSE Service Agreements Operate at Breakeven A surplus of €512,914 was generated on HSE activities in 2022 with €365,000 attributable to the planned Deaf Children's Specialist Multidisciplinary Team. This restricted surplus will be carried forward and used in future periods.
- Increase the Surplus Generated by Fundraising and Assistive Technology by 50% due to the challenging environment in Edutech, the surplus generated by these activities reduced by 17%.

#### Strategic Objective 6 – Impact and Quality:

- Implement a Client Experience Programme Chime commenced a client experience initiative in 2022 to review current practices a systems and evidence based approach to maintain and improve the quality of our services. The initial phase focused on staff engagement. The next phase will deal with the client facing aspects.
- Carry out 1 Service Evaluation each year In 2022, we retained Quality Matters to complete an evaluation of the Explore Young Adult Mentoring Programme. The report is now due in 2023.
- Publish an Annual Impact and Quality Report We track progress at 2 key levels. At a client level we have increased the number of clients supported through Person Centred Plans while at an organisational level we have published an annual report for the last two years which documents the impact and quality of our services.

## **REPORT OF THE DIRECTORS (CONTINUED)**

### 1.3 STRATEGY, ACHIEVEMENTS AND PERFORMANCE (CONTINUED)

#### 1.3.2 Fundraising and Grants

In order to supplement HSE funding, Chime engages in a relatively small amount of fundraising activities. These activities raised  $\in$ 18,558 in 2022 (2021:  $\in$ 31,582) and we would like to thank all those individuals who donated or participated in fundraising activities during the year.

Chime was also successful in a number of grant applications during 2022 including €10,000 from Community Foundation for Ireland to raise awareness of deafness and hearing loss in our schools and a total of €5,725 for learner equipment and social activities from Galway and Roscommon and Mayo, Sligo and Leitrim Education and Training Boards.

#### 1.3.3 Performance

Chime tracks total activity each year under the categories of referrals, contacts and group and outreach attendance.

Referrals are accepted from a number of sources including self-referrals, other organisations and GPs and other healthcare professionals. Total new referrals were broken down as follows:

|  | 2022                              | 2021                              |
|--|-----------------------------------|-----------------------------------|
| Children   | 293                               | 210                               |
| Deaf Adults  | 230                               | 534                               |
| Adults with Acquired Hearing Loss (General)<br>Adults (Cochlear Implant / BAHA)<br>Adults (Tinnitus)<br><b>Adults with Acquired Hearing Loss</b> | 234<br>10<br>497<br><b>741</b>    | 410<br>28<br>576<br><b>1,014</b>  |
| Assistive Technology Services<br>Explore Young Adult Mentoring Programme<br>Residential and Day Services<br><b>Other Services</b>                | 1,924<br>32<br>11<br><b>1,967</b> | 1,880<br>45<br>10<br><b>1,935</b> |
| Overall Total  | 3,231                             | 3,693                             |

Total contacts with clients excluding referrals, which included both drop-ins to Resource Centres as well as contact by telephone, email and other methods, were broken down as follows:

| Overall Total                           | 24,999 | 24,384 |
|---|--------|--------|
| Other                                   | 2,499  | 3,289  |
| Information, Rights and Entitlements    | 1,991  | 2,286  |
| Technology and Accessories              | 4,087  | 4,226  |
| Battery Sales                           | 6,603  | 6,440  |
| Audiology and Minor Hearing Aid Repairs | 9,819  | 8,143  |

We were delighted to be able to restart in person events in 2022. Attendance at Outreach Clinics and Groups were as follows:

**Overall Total** 

1,238

436

### **REPORT OF THE DIRECTORS (CONTINUED)**

### 1.4 BUSINESS REVIEW AND FINANCIAL RESULTS

#### 1.4.1 Financial Results

In 2022, Chime recorded total income of  $\epsilon$ 6,697,274 and total expenditure of  $\epsilon$ 6,197,214, resulting in a surplus for the year of  $\epsilon$ 500,060. The accumulated funds of the charity increased to  $\epsilon$ 2,411,003 at the end of the year of which  $\epsilon$ 968,966 were restricted.

Total income increased by €232,890 (4%) mainly due to the increase in income from charitable activities of €236,989. An additional grant of €365,000 was received from the HSE for the planned Deaf Children's Specialist Multi-disciplinary Team while grants received via Pobal reduced by €132,308 due to the termination of the Dormant Accounts Programme 'Support and Improve Employment Opportunities for Carers and Persons with a Disability - M3: People with a Disability', funded by the Department of Social Protection.

Total expenditure increased by  $\in 284,744$  (5%). Expenditure on charitable activities increased by  $\notin 167,184$  due to an increase of in person activities post COVID-19 including two Newly Diagnosed Weekends while expenditure on raising funds increased by  $\notin 117,560$  mainly due to additional marketing activities including two radio campaigns.

The results for the year are set out on pages 16 and 17.

#### 1.4.2 Going Concern

The Board has a reasonable expectation that Chime has adequate resources to continue in operational existence for the foreseeable future. Thus, the going concern basis continues to be used in preparing the annual financial statements. Further details regarding the adoption of the going concern basis can be found in Note 3 to the financial statements.

#### 1.4.3 Reserves Policy

The Board reviewed its Reserves Policy during 2021 and agreed that Chime should seek to hold unrestricted reserves equating to approximately ten weeks of operating costs based on a review of other charities in the sector in addition to cashflow scenario testing. Chime's unrestricted reserves at the end of the year were €1,442,037 which equated to twelve weeks of operating costs. The Finance Audit and Governance Committee has considered this reserves level and has agreed that it is materially in line with Chime's policy.

#### 1.4.4 Capital Investment

Chime commenced a refurbishment programme in 2019 to upgrade the quality of Resource Centres and Audiology Clinics. During 2022, a tender was undertaken to appoint a new contractor with the first refurbishment under this new arrangement carried out in January 2023.

#### 1.4.5 Principal Risks and Uncertainties

Chime maintains a register where risks are evaluated and mitigating actions taken. Risk is a standing item on the Board's agenda and a specific element of the risk register is reviewed at each meeting. Chime's risk management is further strengthened by complaints and whistleblowing procedures. Two formal complaints were raised during 2022. Both complaints were resolved satisfactorily with corrective actions put in place as appropriate.

The Board considers that the following are the principal risk factors that could materially and adversely affect Chime's future operating results or financial position:

Chime expects to receive approximately  $\in$ 4.9 million in funding from the HSE each year and is dependent on the regular and timely payment of the agreed grants. The risk of funding delay, cuts or the withdrawal of support from the HSE is limited by active engagement with all HSE areas, prudent financial management of the funds received and transparent and timely reporting on all activities.

Chime is reliant on trading income to support any deficit arising from the services funded by the HSE as well to fund all non-HSE related activities. The Board closely monitors trading income trends and performance on a bi-monthly basis and takes corrective action as required.

### **REPORT OF THE DIRECTORS (CONTINUED)**

### 1.5 PLANS FOR FUTURE PERIODS

Chime's new Strategic Plan sets out the objectives to be achieved by 2024. In support of these objectives in 2023, Chime plans to:

- Roll out the new Deaf Children's Specialist Multi-disciplinary Team;
- Continue to expand our Explore Young Adult Mentoring Programme;
- To increase our Residential Service, with the addition of a second unit and ensure that the Service is registered with HIQA;
- To scope out the possibility to develop a second Day Service with Limerick and Galway as possible locations;
- Support additional Deaf adults through Person Centred Plans led by our Community Resource Officers and Social Workers;
- Continue to grow our Hearing Aid and Assistive Technology Services and continue our internal audiology training bursary;
- Focus on our staff with the publication of a new People Strategy and increased investment in Training and Development;
- Continue our increased investment in marketing and related activities to increase awareness of our brand including the development of a new website;
- Continue to advocate for the needs of Deaf and Hard of Hearing people including the full implementation of the ISL Act, increase awareness and support for a National Hearing Loss Plan and engage with education policy makers to ensure Deaf and Hard of Hearing children are getting an equitable education experience; and
- Maintain unrestricted reserves at approximately 10 weeks of annual operating costs.

#### 1.6 FUTHER INFORMATION

#### 1.6.1 Post Balance Sheet Events

There are no significant events subsequent to the financial year end.

#### 1.6.2 Political Contributions

The organisation did not make any political contributions in the financial year (2021 - €nil).

## 1.6.3 Accounting Records

The measures that the Directors have taken to secure compliance with the requirements of Sections 281 to 285 of the Companies Act 2014 with regard to the keeping of accounting records are the employment of appropriately qualified accounting personnel and the maintenance of computerised accounting systems. The company's accounting records are maintained at the company's registered office at 35 North Frederick Street, Dublin 1, D01 W592.

### 1.6.4 Disclosure of Information to Auditors

In the case of each of the persons who are Directors at the time the Directors' Report and Financial Statements are approved:

- So far as the Director is aware, there is no relevant audit information of which the company's auditors are unaware; and
- Each Director has taken all steps that ought to have been taken in order to make himself/herself aware
  of any relevant audit information and to establish that the company's auditors are aware of that
  information.

#### 1.6.5 Appointment of Auditors

The auditors, Mazars, Chartered Accountants and Statutory Audit Firm, continue in office in accordance with Section 383(2) of the Companies Act 2014.

Approved by the Board and signed on its behalf by:

Mr. Mane Thomas Maguire

Chairperson

4 September 2023

Kevin Coleman Director

### DIRECTORS' RESPONSIBILITIES STATEMENT

The Directors are responsible for preparing the Directors' report and the financial statements in accordance with the Companies Act 2014.

Irish company law requires the Directors to prepare financial statements for each financial year. Under the law, the Directors have elected to prepare the financial statements in accordance with FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* ("relevant financial reporting framework"). Under company law, the Directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the assets, liabilities and financial position of the company as at the financial year end date and of the profit or loss of the company for the financial year and otherwise comply with the Companies Act 2014.

In preparing those financial statements, the Directors are required to:

- select suitable accounting policies for the company financial statements and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether the financial statements have been prepared in accordance with the applicable
  accounting standards, identify those standards, and note the effect and the reasons for any material
  departure from those standards; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The Directors are responsible for ensuring that the company keeps or causes to be kept adequate accounting records which correctly explain and record the transactions of the company, enable at any time the assets, liabilities, financial position and profit or loss of the company to be determined with reasonable accuracy, enable them to ensure that the financial statements and Directors' report comply with the Companies Act 2014 and enable the financial statements to be audited. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website.

Approved by the Board and signed on its behalf by:

May Mayn Thomas Maguire

Chairperson

Kevin Coleman Director

4 September 2023

### Independent Auditor's Report to the Members of the National Association for the Deaf T/A Chime Company Limited by Guarantee, Pursuant to the Companies Act 2014

### Report on the audit of the financial statements

#### Opinion

We have audited the financial statements of the National Association for the Deaf T/A Chime (the "company") for the year ended 31 December 2022, which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including the summary of significant accounting policies set out in note 3. The financial reporting framework that has been applied in their preparation is Irish Law and FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* issued in the United Kingdom by the Financial Reporting Council (FRS 102).

In our opinion the financial statements:

- give a true and fair view of the assets, liabilities and financial position of the company as at 31 December 2022 and of its result for the period then ended;
- have been properly prepared in accordance with FRS 102, The Financial Reporting Standard applicable in the UK and Republic of Ireland; and
- have been properly prepared in accordance with the requirements of the Companies Act 2014.

#### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report.

We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of financial statements in Ireland, including the Ethical Standard for Auditors (Ireland) issued by the Irish Auditing and Accounting Supervisory Authority (IAASA), and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Company's ability to continue as a going concern for a period of at least twelve months from the date when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.



## Independent Auditor's Report to the Members of the National Association for the Deaf T/A Chime Company Limited by Guarantee, Pursuant to the Companies Act 2014

### Other information

.

The directors are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

## Opinions on other matters prescribed by the Companies Act 2014

In our opinion, based on the work undertaken in the course of the audit, we report that:

- the information given in the directors' report for the financial year for which the financial statements are prepared is consistent with the financial statements;
  - the directors' report has been prepared in accordance with applicable legal requirements;
- the accounting records of the Company were sufficient to permit the financial statements to be readily and properly audited; and
- the financial statements are in agreement with the accounting records.

We have obtained all the information and explanations which, to the best of our knowledge and belief, are necessary for the purposes of our audit.

### Matters on which we are required to report by exception

Based on the knowledge and understanding of the Company and its environment obtained in the course of the audit, we have not identified any material misstatements in the directors' report.

The Companies Act 2014 requires us to report to you if, in our opinion, the requirements of any of Sections 305 to 312 of the Act, which relate to disclosures of directors' remuneration and transactions are not complied with by the Company. We have nothing to report in this regard.



## Independent Auditor's Report to the Members of the National Association for the Deaf T/A Chime Company Limited by Guarantee, Pursuant to the Companies Act 2014

### **Respective responsibilities**

## Responsibilities of directors for the financial statements

As explained more fully in the directors' responsibilities statement set out on page 12, the directors are responsible for the preparation of the financial statements in accordance with the applicable financial reporting framework that give a true and fair view, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Irish Auditing and Accounting Supervisory Authority's website at: <u>http://www.iaasa.ie/getmedia/b2389013-1cf6-458b-9b8f-a98202dc9c3a/Description of auditors responsibilities for audit.pdf</u>. This description forms part of our auditor's report.

## The purpose of our audit work and to whom we owe our responsibilities

Our report is made solely to the Company's members, as a body, in accordance with Section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Latin Horkac

Aedín Morkan For and on behalf of Mazars Chartered Accountants And Statutory Audit Firm Harcourt Centre Block 3 Harcourt Road Dublin 2

DATE: 8 September 2023

## STATEMENT OF FINANCIAL ACTIVITIES (including income and expenditure account) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

|                                |       | 2022                | 2022                  | 2022      | 2021                | 2021                  | 2021      |
|--------------------------------|-------|---------------------|-----------------------|-----------|---------------------|-----------------------|-----------|
|                                |       | Restricted<br>Funds | Unrestricted<br>Funds | Total     | Restricted<br>Funds | Unrestricted<br>Funds | Total     |
|                                | Notes | C                   | C                     | C         | €                   | €                     | €         |
|                                |       |                     |                       |           |                     |                       |           |
| INCOME FROM                    |       |                     |                       |           |                     |                       |           |
| Donations and legacies         | 4     | 217                 | 18,341                | 18,558    | 6,000               | 25,582                | 31,582    |
| Charitable activities          | 5     | 5,017,273           | 52,214                | 5,069,487 | 4,793,045           | 39,453                | 4,832,498 |
| Other trading activities       | 6     |                     | 1,609,229             | 1,609,229 |                     | 1,600,304             | 1,600,304 |
| Total                          |       | 5,017,490           | 1,679,784             | 6,697,274 | 4,799,045           | 1,665,339             | 6,464,384 |
|                                |       |                     |                       |           |                     |                       |           |
| EXPENDITURE ON                 |       |                     |                       |           |                     |                       |           |
| Charitable activities          | 7     | 4,575,036           | 151,716               | 4,726,752 | 4,489,809           | 69,759                | 4,559,568 |
| Raising funds                  | 8     | -                   | 1,470,462             | 1,470,462 | <u> </u>            | 1,352,902             | 1,352,902 |
| Total                          |       | 4,575,036           | 1,622,178             | 6,197,214 | 4,489,809           | 1,422,661             | 5,912,470 |
| Net income before taxation     | 10    | 442,454             | 57,606                | 500,060   | 309,236             | 242,678               | 551,914   |
| Taxation                       | 11    | -                   | -                     | -         | -                   |                       |           |
| Transfers between funds        | 22    | <u> </u>            |                       | -         |                     |                       | -         |
| Net movement in<br>funds       | 22    | 442,454             | 57,606                | 500,060   | 309,236             | 242,678               | 551,914   |
|                                |       |                     |                       |           |                     |                       |           |
| RECONCILIATION OF<br>FUNDS     |       |                     |                       |           |                     |                       |           |
| Total funds brought<br>forward | 22    | 526,512             | 1,384,431             | 1,910,943 | 217,276             | 1,141,753             | 1,359,029 |
|                                |       |                     |                       |           |                     |                       |           |
| Total funds carried<br>forward | 22    | 968,966             | 1,442,037             | 2,411,003 | 526,512             | 1,384,431             | 1,910,943 |

There are no other recognised gains or losses other than those listed. All income and expenditure derives from continuing activities.

The notes on Pages 19 to 35 form part of these financial statements.

## **BALANCE SHEET AS AT 31 DECEMBER 2022**

|  | Notes | 2022<br>€                 | 2021<br>€ |
|--|-------|---------------------------|-----------|
| Fixed Assets                                   |       | v                         | C         |
| Tangible assets                                | 14    | 914,848                   | 1,017,797 |
|  |       |                           |           |
| Current Assets                                 |       |                           |           |
| Stocks   | 15    | 93,346                    | 131,002   |
| Debtors  | 16    | 158,140                   | 223,036   |
| Cash at bank and in hand                       | 17    | 1,973,226                 | 1,358,138 |
|  |       | 2,224,712                 | 1,712,176 |
| Creditors: Amounts falling due within one year | 18    | (527,464)                 | (561,610) |
| Net current assets                             |       | 1,697,248                 | 1,150,566 |
| Total assets less current liabilities          |       | 2,612,096                 | 2,168,363 |
| Creditors: Amounts falling due after one year  | 19    | (201,093)                 | (257,420) |
| NET ASSETS                                     |       | 2,411,003                 | 1,910,943 |
|  |       |                           |           |
| FUNDS OF THE CHARITY                           |       |                           |           |
| Accumulated funds – Restricted                 | 22    | 968,966                   | 526,512   |
| Accumulated funds – Unrestricted               | 22    | 1,442,037                 | 1,384,431 |
|  |       | 2,411,003                 | 1,910,943 |
|  |       | THE TOTAL CONTRACTOR OF T |           |

The notes on Pages 19 to 35 form part of these financial statements.

The financial statements were approved and authorised for issue by the Board on 4 September 2023 and signed on its behalf by:

Thoses Mez me Thomas Maguire

Chairperson

Kevin Coleman Director

## STATEMENT OF CASH FLOWS FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

|   | Notes | 2022<br>€ | 2021<br>€ |
|---|-------|-----------|-----------|
| Net cash provided by operating activities                               | 24    | 738,894   | 708,077   |
| Cash flows from investing activities<br>Interest paid                   |       | (16,440)  | (19,488)  |
| Purchase of tangible assets   | 14    | (51,039)  | (166,946) |
| Cash used in investing activities                                       |       | (67,479)  | (186,434) |
| Cash flows from financing activities                                    |       |           | La hand   |
| Payment of finance lease obligations                                    |       | -         | (4,917)   |
| Payment of bank loans   |       | (56,327)  | (53,334)  |
| Cash used in financing activities                                       |       | (56,327)  | (58,251)  |
|   |       |           |           |
| Net increase in cash and cash equivalents                               |       | 615,088   | 463,392   |
| Cash and cash equivalents at the beginning o<br>the reporting year      | f     | 1,358,138 | 894,746   |
| Cash and cash equivalents at the end of the reporting year              |       | 1,973,226 | 1,358,138 |
| Reconciliation to cash at bank and in hand:<br>Cash at bank and in hand |       | 1,973,226 | 1,358,138 |
|   |       |           |           |

The notes on Pages 19 to 35 form part of these financial statements.

### NOTES TO THE FINANCIAL STATEMENTS FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

### 1. GENERAL INFORMATION

These financial statements comprising the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes constitute the financial statements of Chime for the financial year ended 31 December 2022.

The National Association for the Deaf (t/a Chime) is a public benefit entity, a company limited by guarantee and not having a share capital incorporated in the Republic of Ireland. In accordance with Section 1180(8) of the Companies Act, 2014, the company is exempt from including the word "Limited" in its name. The registered office is 35 North Frederick Street, Dublin 1. The nature of Chime's operations and its principal activities are set out in the Directors' Report.

The liability of the members of Chime to contribute towards its assets is limited to an amount not to exceed the sum of  $\in 1$  for each member.

#### 2. STATEMENT OF COMPLIANCE

The financial statements have been prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (FRS 102)..

### 3. ACCOUNTING POLICIES

The principal accounting policies are summarised below. They have all been applied consistently throughout the financial year and to the preceding year.

#### 3.1 Basis of Preparation

The financial statements have been prepared on a going concern basis and in accordance with the formats provided for in the Statement of Recommended Practice (SORP 2015) 'Accounting and Reporting by Charities' in accordance with the Financial Reporting Standard applicable in the UK (which has been recognised as best practice for financial reporting by charities in Ireland) and Republic of Ireland (FRS 102), issued by the Financial Reporting Council, and the Companies Act 2014.

The functional currency of Chime is considered to be Euro because that is the currency of the primary economic environment of operations. The presentation currency of these financial statements is also Euro.

#### 3.2 Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

- (i) Income from voluntary donations is recognised when received. As with many similar charitable organisations, independent groups from time to time organise fundraising activities. However, as amounts collected in this way are outside the control of the organisation, they are not included in the financial statements until received by Chime.
- (ii) Proceeds from the sale of assistive technologies are recognised in the financial statements in the period in which the sale takes place.
- (iii) Income from government and other grants whether capital or revenue in nature, is recognized when Chime has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably.
- (iv) For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to Chime that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and Chime has been notified of the executor's intention to make a distribution. Where legacies have been notified, or Chime is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is a treated as a contingent asset and disclosed if material.
- (v) Interest income is recognised on a receivable basis, normally upon notification of the interest paid or payable by the bank.

### NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

### 3. ACCOUNTING POLICIES (CONTINUED)

#### 3.3 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- (i) Expenditure on charitable activities includes the costs of community and specialist services and other costs undertaken to further the purposes of Chime and their associated support costs.
- (ii) Expenditure on raising funds includes expenditure incurred by Chime in relation to the sale of assistive technology and fundraising and their associated support costs.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

#### 3.4 Foreign Currencies

Transactions in foreign currency are recorded at the rate ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are translated at the rate of exchange ruling at the balance sheet date. All differences are taken to the Statement of Financial Activities.

#### 3.5 Leasing and Hire Purchase Commitments

Rentals applicable to operating leases where substantially all the benefits and risks of ownership remain with the lessor are charged to the Statement of Financial Activities.

Assets held under finance leases and hire purchase contracts are capitalised in the balance sheet and are depreciated over their useful lives with the corresponding lease or hire purchase obligation being capitalised as a liability. The interest element of the finance lease rentals is charged to the Statement of Financial Activities over the period of the lease using the sum of digits method.

### 3.6 Employee Benefits

Chime provides a number of benefits to employees including paid holiday arrangements and a defined contribution pension plan.

Short term benefits, including holiday pay, are recognised as an expense in the period in which employees' service is received. A provision is made for the estimated liability for annual leave as a result of services rendered by employees up to the end of the financial year.

Chime operates a defined contribution pension scheme for certain employees. Retirement benefits are funded by contributions from Chime and the employees. Payments are made to a pension trust which is financially separate from Chime. These payments are charged against the results of the financial year in which they become payable.

Redundancy costs are recognised in the Statement of Financial Activities when there is a demonstrable commitment to termination, with provision for future redundancy costs measured at the best estimate of the expenditure that would be required to settle the obligation at the reporting date.

#### 3.7 Taxation

As a result of the organisation's charitable status, no charge to corporation tax arises by virtue of the provisions of Section 207 of the Taxes Consolidation Act, 1997.

#### 3.8 Allocation of Support Costs

Support costs, which cannot be attributed directly to one activity, are allocated in proportion to the estimated support received. The cost driver used for the allocation of support costs is headcount. Support costs include human resources, finance, information technology and governance.

Governance costs are the costs associated with the governance arrangements and statutory requirements of the Charity. These include costs related to strategic planning, data protection, audit and costs incurred due to legal and statutory requirements.

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2021

### 3. ACCOUNTING POLICIES (CONTINUED)

#### 3.9 Tangible Fixed Assets

Items with a useful life of more than one year and costing €250 or more, including any irrecoverable VAT, are capitalised at cost and are depreciated over their estimated useful economic lives, on a straight line basis, as detailed below. Under transition to FRS 102 on 1 January 2014, Chime elected to use the valuation carried out by independent valuers, at 31 December 2012 as its deemed cost of buildings.

| Building           | 2%    |
|--------------------|-------|
| Leasehold interest | 5%    |
| Furniture          | 20%   |
| Equipment          | 12.5% |
| IT equipment       | 33%   |
| Motor vehicles     | 20%   |

The carrying values of tangible fixed assets are reviewed annually for impairment if events or changes in circumstances indicate the carrying value may not be appropriate.

#### 3.10 Stocks

Stocks are stated at the lower of cost and net realisable value. The method used in measuring stocks is FIFO. Stocks are comprised of assistive technology such as the Lifetech and Edutech products.

#### 3.11 Financial Instruments

Chime only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Financial instruments are initially recognised at transaction value and subsequently measured at their settlement value. Financial assets include cash at bank and in hand, trade debtors, grant debtors and other debtors. Financial liabilities include creditors, bank loans and finance lease and hire purchase obligations.

#### 3.12 Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

#### 3.13 Cash at bank and in hand

Cash at bank and in hand include cash with a short maturity of twelve months or less from the date of acquisition or opening of the deposit or similar account.

#### 3.14 Creditors

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

#### 3.15 Fund Accounting

Funds held by Chime are:

- (i) Unrestricted funds these are funds which can be used in accordance with the charitable objects at the discretion of the Directors.
- (ii) Restricted funds these are funds that can only be used for particular restricted purposes within the objects of Chime. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

### NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

## 3. ACCOUNTING POLICIES (CONTINUED)

#### 3.16 Significant Accounting Estimates and Judgements

In the application of Chime's accounting policies, the Directors are required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of the revision and future periods if the revision affects both current and future periods. Information about critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements is included in the accounting policies and notes to the financial statements.

The following are the critical judgements that the Directors have made in the process of applying the company's accounting policies and that have the most significant effect on the amounts recognised in the financial statements.

(i) Going Concern - Chime recorded a surplus of €500,060 in 2022 which was brought about by the successful implementation of a cost containment plan over the last number of years as well as increased income from charitable activities. As at 31 December 2022, accumulated funds of the organisation were €2,411,003 (of which €1,442,037 was unrestricted) and bank balances were €1,973,226 (of which €1,067,816 was unrestricted).

Chime, as a Section 39 Organisation, is retained by the HSE, under annual Service Agreements, to provide community and specialist support services to service users. Funding of  $\notin$ 4.9m has been agreed with the HSE under Service Agreements 2023. Chime has appropriate plans to operate within these reasonably foreseeable funding levels.

Therefore, the Directors have a reasonable expectation that Chime has adequate resources to continue in operational existence for the foreseeable future (at least 12 months from the date of approval of these financial statements) and as such, these financial statements have been prepared on a going concern basis.

- (ii) Establishing useful economic lives for depreciation purposes of property, furniture, equipment and vehicles Long lived assets, consisting primarily of buildings, furniture and equipment, comprise a significant portion of total assets. The annual depreciation charge depends primarily on the estimated useful economic life of these types of assets and estimates of residual value. The Directors regularly review these useful economic lives and change them as necessary to reflect current thinking on remaining lives in light of prospective economic utilisation and the physical condition of the assets concerned. Changes in useful lives can have a significant impact on depreciation charges for the period. Details of the useful economic lives are included in the accounting policies. There was no change in the estimated useful economic lives during the year.
- (iii) The residual value of the premises located at 35 North Frederick Street, Dublin 1 is considered to be not less than the deemed cost which equates to the valuation carried out on 31 December 2012.

#### NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

| 4. | DONATIONS AND LEGACIES   | 2022<br>€   | 2021<br>€  |
|----|--|---|--|
|    | <u>Restricted</u><br>General Donations   | 217   | 6,000  |
|    | <u>Unrestricted</u><br>General Donations   | 18,341  | 25,582   |
|    |  | 18,558  | 31,582   |
|    | All income is derived from the Republic of Ireland   |   |  |
| 5. | INCOME FROM CHARITABLE ACTIVITIES  | 2022<br>€   | 2021<br>€  |
|    | <u>Restricted</u><br>HSE Services<br>Pobal (1)<br>Our New Ears<br>Education and Training Boards (2)<br>Miscellaneous | 5,011,123<br>(35,590)<br>23,976<br>5,725<br>12,039<br>5,017,273 | 4,656,829<br>96,718<br>28,221<br>9,577<br>1,700<br>4,793,045 |
|    | <u>Unrestricted</u><br>Department of Social Protection<br>Miscellaneous  | 48,931<br>3,283   | 38,362<br>1,091  |
|    | Total  | 52,214<br>5,069,487   | 39,453<br>4,832,498  |
|    | HSE grant income can be split between the following th<br>Specialist and Community Funding                           | 4,931,822   | 4,536,099  |
|    | Technical Aid Grants (TAGs)<br>Lottery Grants  | 79,301  | 118,369<br>2,361   |
|    |  | 5,011,123   | 4,656,829  |

- (1) Chime's young adult mentoring programme, Explore, was awarded €96,718 under the Dormant Accounts Programme 'Support and Improve Employment Opportunities for Carers and Persons with a Disability M3: People with a Disability', funded by the Department of Social Protection and administered by Pobal in 2021. Chime received notification from Pobal that this grant scheme was terminated at 31 December 2022 with the unspent funding balance of €35,590 forfeited.
- (2) Chime received a grant of €2,895 from Mayo, Sligo and Leitrim Education and Training Board's Community Education Scheme for service user training activities and a grant of €2,830 from Galway and Roscommon Education and Training Board's Reach Fund to purchase digital learning equipment for Deaf Adults.

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

| 2021<br>€ | 2022<br>€ | TIES     | DING ACTIVI | INCOME FROM OTHER TRAI        | 6. |
|-----------|-----------|----------|-------------|-------------------------------|----|
| 1,600,304 | 1,609,229 |          | nts         | Assistive Technology and Ever |    |
| 2021      | 2022      | 2022     | 2022        | CHARITABLE ACTIVITIES         | 7. |
| €         | E         | C        | E           |                               |    |
|           |           | Support  |             |                               |    |
| Total     | Total     | (Note 9) | Direct      |                               |    |
|           |           |          |             | Restricted                    |    |
| 4,458,391 | 4,498,209 | 570,880  | 3,927,329   | HSE Services                  |    |
| 23,900    | 43,229    | 3,831    | 39,398      | Explore                       |    |
| 7,518     | 28,452    |          | 28,452      | Other Costs                   |    |
| -         | 5,146     | -        | 5,146       | Our New Ears                  |    |
| 4,489,809 | 4,575,036 | 574,711  | 4,000,325   |                               |    |
|           |           |          |             | <u>Unrestricted</u>           |    |
| 69,759    | 151,716   | 50,121   | 101,595     | Other Activities              |    |
| 4,559,568 | 4,726,752 | 624,832  | 4,101,920   | _                             |    |
| 2021      | 2022      | 2022     | 2022        |                               | •  |
| 2021      | 2022      | 2022     | 2022        | RAISING FUNDS                 | 8. |
| €         | C         | C        | C           |                               |    |
| Tabal     | Tabal     | Support  | Divert      |                               |    |
| Total     | Total     | (Note 9) | Direct      |                               |    |
|           |           |          |             | <u>Unrestricted</u>           |    |
| 1,231,529 | 1,292,739 | 89,625   | 1,203,114   | Assistive Technology          |    |
| 121,373   | 177,723   | 16,379   | 161,344     | Other Costs                   |    |
| 1,352,902 | 1,470,462 | 106,004  | 1,364,458   |                               |    |

### NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

| 9.  | SUPPORT COSTS                         | 2022             | 2022       | 2022      | 2021      |
|-----|---------------------------------------|------------------|------------|-----------|-----------|
|     |                                       | C                | C          | C         | €         |
|     |                                       | Support          | Governance | Total     | Total     |
|     | Charitable Activities                 |                  |            |           |           |
|     | HSE Services                          | 538,302          | 32,578     | 570,880   | 511,350   |
|     | Explore                               | 3,612            | 219        | 3,831     | 1,726     |
|     | Other Costs                           | 47,260           | 2,861      | 50,121    |           |
|     | <u>Raising Funds</u>                  |                  |            |           |           |
|     | Assistive Technology                  | 84,510           | 5,115      | 89,625    | 75,488    |
|     | Other Costs                           | 15,445           | 934        | 16,379    | 8,826     |
|     |                                       | 689,129          | 41,707     | 730,836   | 597,390   |
|     |                                       |                  |            |           |           |
| 10. | NET INCOME BEFORE TA                  | XATION           |            |           | 2021      |
|     |                                       |                  |            | 2022<br>€ | 2021<br>€ |
|     | The net income for the fina charging: | C                | C C        |           |           |
|     | Auditors' remuneration for            | external audit s | ervices    | 19,327    | 19,106    |

Additors remuneration for external addit services19,32715/100Depreciation152,843160,916Operating lease rentals277,695263,708- Other27,96427,097

## 11. TAXATION

There is no charge to taxation in respect of the organisation as Chime has been granted charitable status under Section 207 of the Taxes Consolidation Act, 1997. Therefore, no provision for taxation has been made.

#### NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

#### 12. STAFF INFORMATION

Staff costs are comprised of:

|  | 2022<br>€   | 2021<br>€   |
|--|---|---|
| Salaries                                 | 3,021,733   | 3,058,341   |
| Social insurance costs                   | 333,572   | 335,798   |
| Other retirement benefit costs (Note 27) | 146,517   | 161,847   |
| Redundancy costs                         | 40,320  | 113,244   |
|  | 3,542,142   | 3,669,230   |
|  | The second se | And the second se |

The salaries of professional grades have regard to Public Sector Pay Policy and Chime does not pay nor subsidise salaries, expenses or other perquisites (including, but not limited to, bonus payments and benefits in kind) which exceed those normally paid within the public sector. Redundancy payments, made or provided for during the year, totalled  $\leq$ 40,320 (2021:  $\leq$ 113,244). These redundancies arose mainly due to the restructuring of one of Chime's resource centres.

The average number of employees was 76 (2020: 75) and was broken down as follows:

|                                      | 2022<br>No.   | 2021<br>No. |
|--------------------------------------|---|-------------|
| Community Services                   | 29  | 27          |
| Specialist Services                  | 24  | 25          |
| Assistive Technology                 | 11  | 10          |
| Management, Administration and Other | 12  | 13          |
|                                      | 76  | 75          |
|                                      | The second se |             |

The remuneration for higher paid employees (including all taxable benefits but excluding employer pension costs) fell within the following bands:

|   | 2022<br>No. | 2021<br>No. |
|---|-------------|-------------|
| €60,000 - €69,999<br>€70,000 - €79,999                        | 3<br>3      | 5           |
| €80,000 - €89,999<br>€90,000 - €99,999<br>€100,000 - €109,999 | 3<br>-<br>- | 3<br>-<br>- |
| €110,000 - €119,999<br>€120,000 - €129,999                    | 1           | 1           |
|   | 10          | 9           |

## 13. KEY MANAGEMENT COMPENSATION

The CEO is paid an annual salary of  $\leq 121,000$ . The total employee benefits for key management personnel for the financial year amounted to  $\leq 506,953$  (2021:  $\leq 399,738$ ) for six individuals (2021: 4 individuals). Key management personnel comprise the CEO, Head of Advocacy, Director of Finance Director of HR, Director of Specialist Services and Director of Community Services.

Board Directors are not remunerated, but are entitled to be reimbursed for out of pocket expenses incurred in the course of carrying out their duties. In  $2022 \in 198$  was paid to Directors ( $2021: \in 34$ ).

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

## 14. TANGIBLE ASSETS

| TANGIBLE ASSETS     | Duildin e     | Leasehold     | Furniture | IT & Other<br>Equipment | Motor<br>vehicles | Total     |
|---------------------|---------------|---------------|-----------|-------------------------|-------------------|-----------|
|                     | Building<br>€ | interest<br>€ | E         | Equipment               | € venicles        | E         |
| Deemed Cost:        |               |               |           |                         |                   |           |
| At 1 January 2022   | 800,000       | 95,476        | 491,722   | 327,920                 | 42,703            | 1,757,821 |
| Additions           | -             | =             | 7,700     | 43,339                  | -                 | 51,039    |
| Disposals           |               | -             |           | (6,805)                 | (17,500)          | (24,305)  |
| At 31 December 2022 | 800,000       | 95,476        | 499,422   | 364,454                 | 25,203            | 1,784,555 |
| Depreciation:       |               |               |           | A CONTRACTOR OF         |                   |           |
| At 1 January 2022   | 137,789       | 60,791        | 305,440   | 201,968                 | 34,036            | 740,024   |
| Charge for the      |               |               |           |                         |                   |           |
| financial year      | 16,000        | 4,773         | 65,188    | 64,882                  | 2,000             | 152,843   |
| Disposals           | -             |               | ·         | (5,660)                 | (17,500)          | (23,160)  |
| At 31 December 2022 | 153,789       | 65,564        | 370,628   | 261,190                 | 18,536            | 869,707   |
| Net Book Value:     |               |               |           |                         |                   |           |
| At 31 December 2022 | 646,211       | 2,9912        | 128,794   | 103,264                 | 6,667             | 914,848   |
| Net Book Value:     |               |               |           |                         |                   |           |
| At 31 December 2021 | 662,211       | 34,685        | 186,282   | 125,952                 | 8,667             | 1,017,797 |
|                     |               |               |           |                         |                   |           |

The most recent valuation of the premises at 35 North Frederick Street was carried out by Independent Valuations on 8 April 2013 and stated the open market value for existing use at 31 December 2012 at €800,000.

#### NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

| 15. | STOCKS | 2022   | 2021    |
|-----|--------|--------|---------|
|     |        | C      | €       |
|     | Stocks | 93,346 | 131,002 |
|     |        |        |         |

There are no material differences between the replacement cost and the balance sheet amounts.

| 16. | <b>DEBTORS:</b> Amounts falling due within one year | 2022<br>C       | 2021<br>€         |
|-----|---|-----------------|-------------------|
|     | Trade debtors<br>Grant debtors                      | 75,851<br>(288) | 102,134<br>36,045 |
|     | Other debtors and prepayments                       | 71,451          | 76,227            |
|     | VAT   | 11,126          | 8,630             |
|     |   | 158,140         | 223,036           |

Trade and other debtors are due within Chime's normal payment terms which are 30 days.

| 17. | CASH AT BANK AND IN HAND  | 2022<br>€                              | 2021<br>€                              |
|-----|---|--|--|
|     | Cash at bank and in hand<br>Funds held on behalf of Our New Ears              | 1,925,024<br>48,202                    | 1,329,924<br>28,214                    |
|     |   | 1,973,226                              | 1,358,138                              |
| 18. | <b>CREDITORS:</b> Amounts falling due within one year                         | 2022<br>€                              | 2021<br>€                              |
|     | Bank loans (Note 20)<br>Creditors<br>Accruals and other payables<br>PAYE/PRSI | 72,768<br>225,200<br>142,881<br>86,615 | 72,768<br>234,988<br>157,393<br>96,461 |
|     |   | 527,464                                | 561,610                                |

Trade creditors and accruals are payable at various dates in the next three months in accordance with suppliers' normal terms. PAYE/PRSI is payable in accordance with applicable statutory provisions.

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

| 19. | CREDITORS: Amounts falling due after more than one year | 2022<br>€ | 2021<br>€ |
|-----|---|-----------|-----------|
|     | Bank loans (Note 20)                                    | 201,093   | 257,420   |
|     |   | 201,093   | 257,420   |
|     |   |           |           |

## 20. DETAILS OF BORROWINGS

## **Maturity analysis**

|            | Within<br>One year | Between<br>One year & |                 | Over            | Total   |
|------------|--------------------|-----------------------|-----------------|-----------------|---------|
|            | C                  | Two years             | Five years<br>€ | Five years<br>€ | €       |
| Bank loans | 72,768             | 72,768                | 128,325         | -               | 273,861 |
| Total      | 72,768             | 72,768                | 128,325         |                 | 273,861 |
|            |                    |                       |                 |                 |         |

Bank borrowings are secured by a fixed charge on Chime's premises.

In respect of prior financial year:

|            | Within<br>One year<br>€ | Between<br>One year &<br>Two years<br>€ | Between<br>Two years &<br>Five years<br>€ | Over<br>Five years<br>€ | Total<br>€ |
|------------|-------------------------|---|---|-------------------------|------------|
| Bank loans | 72,768                  | 72,768                                  | 184,652                                   | -                       | 330,188    |
| Total      | 72,768                  | 72,768                                  | 184,652                                   |                         | 330,188    |

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

## 21. FINANCIAL INSTRUMENTS

The carrying value of the company's financial assets and liabilities are summarised by category below:-

|  | 2022<br>€                    | 2021<br>€                      |
|--|------------------------------|--------------------------------|
| Financial Assets<br>Measured at undiscounted amount receivable |                              | c                              |
| Cash at bank and in hand<br>Trade debtors<br>Grant debtors     | 1,973,226<br>75,851<br>(288) | 1,358,138<br>102,134<br>36,045 |
|  | 2,048,789                    | 1,496,317                      |
|  |                              |                                |
| Financial Liabilities<br>Measured at amortised cost            |                              |                                |
| Bank loans and other loans                                     | 273,861                      | 330,188                        |
| Measured at undiscounted amount payable                        |                              |                                |
| Creditors  | 225,200                      | 234,988                        |
| Accruals and other payables                                    | 142,881                      | 157,393                        |
|  | 641,942                      | 722,569                        |
|  |                              |                                |

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

## 22. FUNDS OF THE CHARITY

|  | Restricted<br>Funds<br>€ | Unrestricted<br>Funds<br>€ | Total<br>Funds<br>€   |
|--|--------------------------|----------------------------|-----------------------|
| (i) Reconciliation of funds:               |                          |                            |                       |
| Fund balance at 1 January 2022             | 526,512                  | 1,384,431                  | 1,910,943             |
| Net movement for the financial year        | 442,454                  | 57,606                     | 500,060               |
| Fund balances at 31 December 2022          | 968,966                  | 1,442,037                  | 2,411,003             |
|  | Restricted<br>Funds      | Unrestricted<br>Funds      | Balance<br>31/12/2022 |
|  | C                        | C                          | C                     |
| (ii) Analysis of net assets between funds: |                          |                            |                       |
| Fixed Assets                               | 63,556                   | 851,292                    | 914,848               |
| Current Assets                             | 905,410                  | 1,319,302                  | 2,224,712             |
| Liabilities                                | n e                      | (728,557)                  | (728,557)             |
| Total funds                                | 968,966                  | 1,442,037                  | 2,411,003             |

## (iii) Movements in funds:

| iii) Movements in funds: | Balance<br>01/01/2022<br>€ | Income<br>€ | Expenditure<br>€ | Transfer<br>between<br>funds<br>€ | Balance<br>31/12/2022<br>€ |
|--------------------------|----------------------------|-------------|------------------|-----------------------------------|----------------------------|
| Restricted funds         | 526,512                    | 5,017,490   | (4,575,036)      | -                                 | 968,966                    |
| Unrestricted funds       | 1,384,431                  | 1,679,784   | (1,622,178)      | -                                 | 1,442,037                  |
| Total funds              | 1,910,943                  | 6,697,274   | (6,197,214)      | -                                 | 2,411,003                  |

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

# 22. FUNDS OF THE CHARITY (CONTINUED)

In respect of prior financial year:-

| Restricted | Unrestricted   | Total  |
|------------|--|--|
| Funds      | Funds  | Funds  |
| €          | C  | E  |
|            |  |  |
| 217,276    | 1,141,753  | 1,359,029  |
| 309,236    | 242,678  | 551,914  |
| 526,512    | 1,384,431  | 1,910,943  |
| Restricted | Unrestricted   | Balance  |
| Funds      | Funds  | 31/12/2021   |
| C          | £  | E  |
|            |  |  |
| 77,585     | 940,212  | 1,017,797  |
| 448,927    | 1,291,470  | 1,740,397  |
| -          | (847,251)  | (847,251)  |
| 526,512    | 1,384,431  | 1,910,943  |
|            | Funds<br>€<br>217,276<br>309,236<br>526,512<br>Restricted<br>Funds<br>€<br>77,585<br>448,927 | Funds<br>C         Funds<br>C           217,276         1,141,753           309,236         242,678           526,512         1,384,431           Restricted<br>Funds<br>C         Unrestricted<br>Funds<br>C           77,585         940,212           448,927         1,291,470           -         (847,251) |

## (iii) Movements in funds:

|                    | Balance<br>01/01/2021 | Income    | Expenditure | Transfer<br>between<br>funds | Balance<br>31/12/2021 |
|--------------------|-----------------------|-----------|-------------|------------------------------|-----------------------|
|                    | C                     | C         | C           | C                            | C                     |
| Restricted funds   | 217,276               | 4,799,045 | (4,489,809) | -                            | 526,512               |
| Unrestricted funds | 1,141,753             | 1,665,339 | (1,422,661) | -                            | 1,384,431             |
| Total funds        | 1,359,029             | 6,464,384 | (5,912,470) | -                            | 1,910,943             |
|                    |                       |           |             |                              |                       |

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

# 23. MOVEMENT IN CHARITY FUNDS

| 01                            | Balance<br>/01/2022<br>€ | Income<br>€ | Expenditure<br>€ | Funds<br>Transfer<br>€ | Balance<br>31/12/2022<br>€ |
|-------------------------------|--------------------------|-------------|------------------|------------------------|----------------------------|
| HSE                           | 233,707                  | 4,931,822   | (4,384,429)      | -                      | 781,100                    |
| HSE TAGS                      | 72,573                   | 79,301      | (92,107)         | -                      | 59,767                     |
| Explore                       | 88,818                   | (35,590)    | (43,229)         | -                      | 9,999                      |
| HSE Lottery                   | 72,133                   | -           | (21,673)         | -                      | 50,460                     |
| Our New Ears                  | 28,221                   | 23,976      | (5,146)          | -                      | 47,051                     |
| Education and Training Boards | 7,882                    | 5,725       | (5,944)          | -                      | 7,663                      |
| Other                         | 23,178                   | 12,256      | (22,508)         | <u> </u>               | 12,926                     |
| Total Restricted funds        | 526,512                  | 5,017,490   | (4,575,036)      |                        | 968,966                    |
| Unrestricted funds            | 1,384,431                | 1,679,784   | (1,622,178)      | -                      | 1,442,037                  |
| Total funds                   | 1,910,943                | 6,697,274   | (6,197,214)      | -                      | 2,411,003                  |

## 24. RECONCILIATION OF NET INCOME TO NET CASH FLOWS FROM OPERATING ACTIVITIES

|  | 2022<br>€ | 2021<br>€ |
|--|-----------|-----------|
| Net income                                     |           |           |
| (as per the Statement of Financial Activities) | 500,060   | 551,914   |
| Adjustments for:                               |           |           |
| Depreciation and write down of fixed assets    | 153,988   | 160,916   |
| Decrease / (Increase) in stocks                | 37,656    | (5,483)   |
| Decrease / (Increase) in debtors               | 64,896    | (5,444)   |
| Decrease in creditors                          | (34,146)  | (13,314)  |
| Interest expense                               | 16,440    | 19,488    |
| NET CASH PROVIDED BY OPERATING ACTIVITIES      | 738,894   | 708,077   |
|  |           |           |

## 25. ANALYSIS OF CHANGES IN CASH

|                            | At start of year | Cashflows | At end of year |
|----------------------------|------------------|-----------|----------------|
|                            | €                | €         | C              |
| Cash                       | 1,358,138        | 615,088   | 1,973,226      |
| Bank loans and other loans | (330,188)        | 56,327    | (273,861)      |
| TOTAL                      | 1,027,950        | 671,415   | 1,699,365      |
|                            |                  |           |                |

#### NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2021

### 26. FINANCIAL COMMITMENTS

#### **Operating lease commitments**

Total future minimum lease payments under non-cancellable operating leases are as follows:-

|   | 2022<br>€                    | 2021<br>€                    |
|---|------------------------------|------------------------------|
| Land and buildings<br>- Within 1 year<br>- After 1 year but no more than 5 years<br>- More than 5 years | 201,995<br>341,463<br>53,636 | 233,420<br>451,263<br>78,378 |
| Other<br>- Within 1 year<br>- After 1 year but no more than 5 years                                     | 27,964<br>49,664             | 27,764<br>77,010             |

## 27. RETIREMENT BENEFITS SCHEME

The organisation operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the organisation in an independently administered fund. The organisation made contributions of  $\leq 146,517$  (2021:  $\leq 161,847$ ) during the financial year. The amount outstanding at the financial year end amounted to  $\leq Nil$  (2021:  $\leq Nil$ ).

## 28. RELATED PARTY TRANSACTIONS

There were no related party transactions during the year ended 31 December 2022.

*Transactions with Key Management Personnel* – Other than as set out in Note 13, there were no transactions with key management personnel during the current or previous financial year.

#### 29. CAPITAL COMMITMENTS

Chime had the following capital commitments as at 31 December 2022:-

|                     | 2022<br>€ | 2021<br>€ |
|---------------------|-----------|-----------|
| Capital Commitments | 43,211    | -         |

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

## 30. SUBSEQUENT EVENTS

There are no significant events subsequent to the financial year end.

### 31. APPROVAL OF FINANCIAL STATEMENTS

The Directors approved the financial statements on 4 September 2023.

### SUPPLEMENTARY INFORMATION

(NOT COVERED BY THE INDEPENDENT AUDITOR'S REPORT)

## SCHEDULE 1: DETAILED INCOME AND EXPENDITURE ACCOUNT FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

|  | 2022                 | 2021                 |
|--|----------------------|----------------------|
|  | C                    | €                    |
| INCOME   | 1 022 607            | 1,371,258            |
| HSE Northern Area (Schedule 2)                                       | 1,833,687            | 286,088              |
| HSE South Western Area (Schedule 2)                                  | 273,386<br>180,588   | 180,588              |
| HSE East Coast Area (Schedule 2)                                     | 303,449              | 308,449              |
| HSE Midland Area (Schedule 2)<br>HSE South Eastern Area (Schedule 2) | 863,710              | 876,417              |
| HSE Mid Western Area (Schedule 2)                                    | 299,879              | 294,789              |
| HSE Western Area (Schedule 2)  | 426,200              | 442,587              |
| HSE North Western Area- Donegal (Schedule 2)                         | 192,756              | 198,148              |
| HSE North Western Area- Sligo/Leitrim (Schedule 2)                   | 86,530               | 94,073               |
| HSE North Eastern Area (Schedule 2)                                  | 242,457              | 245,819              |
| HSE Southern Area (Schedule 2)                                       | 308,481              | 318,089              |
| HSE National Office (Schedule 2)                                     |                      | 40,524               |
| Other trading activities – Assistive Technology and Events           | 1,609,229            | 1,600,304            |
| Department of Social Protection                                      | 48,931               | 38,362               |
| Donations, legacies and fundraising                                  | 18,558               | 31,582               |
| Other miscellaneous income   | (14,543)             | 109,086              |
| Our New Ears   | 23,976               | 28,221               |
|  | 6,697,274            | 6,464,384            |
| EXPENDITURE  | and the start of the |                      |
| Staff salaries and related costs                                     | (3,542,142)          | (3,669,230)          |
| Assistive technology direct costs                                    | (776,869)            | (836,558)            |
| Cost of projects and activities                                      | (368,462)            | (137,894)            |
| Rent and service charges   | (306,999)            | (290,106)            |
| Professional fees  | (239,012)            | (130,248)            |
| Maintenance and other office expenses                                | (178,037)            | (199,994)            |
| Advertising and marketing  | (162,557)            | (64,279)             |
| Postage and telephone  | (85,428)             | (84,457)             |
| Insurance  | (81,797)             | (74,553)             |
| Staff training   | (70,551)             | (37,989)             |
| Light and heat   | (62,535)             | (39,118)             |
| Interpreters fees  | (38,463)             | (52,715)             |
| Printing and stationery  | (38,222)             | (32,548)             |
| Office equipment leasing   | (29,444)             | (27,097)<br>(22,506) |
| Subscriptions, affiliations and donations                            | (22,870)<br>(19,396) | (33,085)             |
| Sundry<br>Our New Ears   | (5,146)              | (55,005)             |
|  | (65,188)             | (63,879)             |
| Depreciation: Furniture<br>Equipment                                 | (64,882)             | (74,619)             |
| Buildings and leasehold interest                                     | (20,774)             | (20,774)             |
| Motor vehicle  | (2,000)              | (1,333)              |
|  | (6,180,774)          | (5,892,982)          |
| NET INCOME BEFORE INTEREST   | 516,500              | 571,402              |
| Interest payable and similar charges                                 | (16,440)             | (19,488)             |
| NET INCOME FOR THE FINANCIAL YEAR                                    | 500,060              | 551,914              |
| NET INCOME FOR THE FINANCIAL TEAR                                    |                      |                      |

## SCHEDULE 2: INCOME ANALYSIS FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

| (a) | HSE GR/ | ANTS:  | 2022<br>€  | 2021<br>€   |
|-----|---------|--|--|---|
|     | (1)     | <ul> <li>HSE Northern Area:</li> <li>(i) Core Funding</li> <li>(ii) Specialist Multi-disciplinary Team</li> <li>(iii) Day Service</li> <li>(iv) Pay Restoration</li> <li>(v) Lottery Grants</li> </ul> | 1,207,191<br>365,000<br>182,950<br>78,546        | 1,207,191<br>-<br>87,208<br>77,123<br>(264)               |
|     |         |  | 1,833,687  | 1,371,258   |
|     | (2)     | HSE South Western:   |  |   |
|     |         | (i) Core Funding<br>(ii) TAGs  | 273,386  | 281,088<br>5,000  |
|     |         |  | 273,386  | 286,088   |
|     | (3)     | HSE East Coast Area:   |  |   |
|     |         | (i) Core Funding   | 180,588  | 180,588   |
|     | (4)     | HSE Midland Area:  |  |   |
|     |         | (i) Core Funding<br>(ii) TAGs  | 303,449<br>-                                     | 303,449<br>5,000  |
|     |         |  | 303,449  | 308,449   |
|     | (5)     | HSE South Eastern Area:  |  |   |
|     |         | <ul> <li>(i) Residential Service</li> <li>(ii) Core Funding</li> <li>(iii) Lottery Grants</li> <li>(iv) TAGs</li> <li>(v) Rental Income</li> </ul>   | 560,198<br>296,992<br>-<br>-<br>6,520<br>863,710 | 558,720<br>298,472<br>1,125<br>10,000<br>8,100<br>876,417 |

# SCHEDULE 2: INCOME ANALYSIS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

# (a) HSE GRANTS (CONTINUED):

| (6)  | HSE M | lid Western Area:                   | 2022<br>€  | 2021<br>€ |
|------|-------|-------------------------------------|--|-----------|
|      |       | Core Funding                        | 288,591  | 288,591   |
|      |       | Lottery Grants<br>TAGs              | 11,288   | 6,198     |
|      |       |                                     | 299,879  | 294,789   |
| (7)  | HSE V | Vestern Area:                       |  |           |
| (7)  |       |                                     | 410,294  | 410,293   |
|      |       | Core Funding<br>TAGs                | 3,000  | 10,000    |
|      |       | Other Funding                       | 12,906   | 22,294    |
|      |       |                                     | 426,200  | 442,587   |
|      |       |                                     |  |           |
| (8)  | HSE N | North Western Area (Donegal):       |  |           |
|      | (i)   | Core Funding                        | 144,220  | 146,719   |
|      |       | TAGs                                | 35,845   | 43,599    |
|      |       | Intellectual Disability Services    | 12,691   | 7,830     |
|      |       |                                     | 192,756  | 198,148   |
| (9)  | HSE I | North Western Area (Sligo/Leitrim): |  |           |
|      | (i)   | Core Funding                        | 83,662   | 83,663    |
|      | (ii)  | TAGs                                | 2,868  | 10,410    |
|      |       |                                     | 86,530   | 94,073    |
| (10) | HSE I | North Eastern Area:                 |  |           |
|      | (i)   | Core Funding                        | 230,161  | 230,161   |
|      | (ii)  | Lottery Grants                      | -  | 1,500     |
|      | (iii) | TAGS                                | 12,296   | 14,158    |
|      |       |                                     | 242,457  | 245,819   |
|      |       |                                     | and the second s |           |

# SCHEDULE 2: INCOME ANALYSIS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2022

## (a) HSE GRANTS (CONTINUED):

| (11) | HSE Southern Area:            | 2022<br>€         | 2021<br>€         |
|------|-------------------------------|-------------------|-------------------|
|      | (i) Core Funding<br>(ii) TAGs | 294,477<br>14,004 | 304,085<br>14,004 |
|      |                               | 308,481           | 318,089           |
|      |                               |                   |                   |
| (12) | HSE National Office:          |                   |                   |

| (i) Str | engthening Disabilities Services Grant | - | 40,524 |
|---------|--|---|--------|
|---------|--|---|--------|