

National Association for the Deaf
T/A Chime

Reports and Financial Statements
for the financial year ended
31 December 2019

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME
REPORTS AND FINANCIAL STATEMENTS
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019

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NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

DIRECTORS AND OTHER INFORMATION

DIRECTORS

Mr Declan Keane (Chairman)
Mr Paul Ryan (Vice Chairman)
Mr Niall Glynn (Chair of Audit & Governance Committee)
- Resigned 3 December 2019
Ms Sandra Creagh
Ms Joan McCarville
Ms Sylvia Nolan
Mr Brian Symington
Mr Gerard Smith
Mr Mark Saunders
Mr Pat Flynn – Appointed 4 June 2019
Mr Kevin Coleman – Appointed 2 October 2019 (Chair of Audit & Governance Committee Appointed within June 2020)

COMPANY SECRETARY

Ms Ann-Marie Geraghty (Resigned 10 March 2020)
Mark Bryne (Appointed 10 March 2020)

CHIEF EXECUTIVE

Mr Mark Byrne

REGISTERED OFFICE

35 North Frederick Street
Dublin 1
D01 W592

AUDITORS

Deloitte Ireland LLP
Chartered Accountants and Statutory Audit Firm
Deloitte & Touche House
Earlsfort Terrace
Dublin 2

BANKERS

Allied Irish Banks plc
1 Lower Baggot Street
Dublin 2
D02 X342

Community Finance Ireland
Unit 16 Ardee Business Park
Hale Street
Ardee
A92 XN79

SOLICITORS

O'Shea Barry Solicitors
4 Wellington Road
Dublin 4
D04 A443

Leman Brothers
34 Percy Place
Dublin 4

CHARITY NO.

CHY5633

CRA NO.

20008772

CRO NO.

21627

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

REPORTS OF THE DIRECTORS

The Directors present their annual report and the audited financial statements for the financial year ended 31 December 2019.

1.1 About Chime

Chime, The National Charity for the Deafness and Hearing Loss, was incorporated as the National Association for the Deaf in 1964 as a company limited by guarantee and not having a share capital.

Chime is a registered not for profit charity working to ensure that anyone impacted by Deafness or Hearing Loss can live a life unlimited. Through our services and campaigns we aim to limit the impact of deafness and hearing loss through promoting accessibility, creating supportive communities, and enabling personal choice and community participation.

Through a national network of resource centres Chime provides services and supports to individuals who are Deaf, have hearing loss and their families. Chime offers advice and information, care support services, assistive technology and advocacy.

1.2 Governance & Structure

1.2.1 Governance

We, the Board of Directors, are responsible for the overall control, governance and management of Chime.

We delegate the day-to-day management of Chime to the Senior Management Team, which comprises the Chief Executive Officer and several key senior managers.

The Board and our four Sub-Committees oversee the organisation to ensure transparency and best practice in all areas of the business. All Directors are employed on a voluntary basis.

In accordance with best practice for charitable and not for profit entities, the Charities Statement of Recommended Practice (SORP) FRS102 has been adopted for this set of financial statements.

We confirm that our organisation has policies and procedures in place that adhere to the requirements of the Governance Code for the Community, Voluntary and Charitable Sector in Ireland as and are committed to complying with the Charities Governance Code on an ongoing basis.

We adopted the Guidelines for Charitable Organisations on Fundraising from the Public, issued by the Charities Regulator in September 2017, and we are committed to being accountable and transparent so that donors, prospective donors and fundraisers can have full confidence in Chime.

Chime is a registered charity (CHY 5633).

Chime is registered with the Charities Regulatory Authority (CRA) and we file our Annual Report and Financial Statements with the CRA each year.

Chime is registered with the Companies Registration Office (CRO) and we file our Annual Return and Financial Statements each year with the CRO, in addition to maintaining the corporate information on the CRO website.

1.2.2 Structure & Role of the Board

The Directors and Company Secretary who held office during the year or who currently hold office are listed on page 2.

The business of the Company is governed by a Board of Directors. The Board may comprise of between three and fifteen individuals elected for a three-year term. Ordinarily directors are restricted to a maximum of three terms. In undertaking its role, the Board must have regard for the interests of the service users and beneficiaries. The Board is responsible for keeping an overview of the organisation's direction and progress, ensuring that the organisation is accountable and verifying that the organisation is operating legally. The Board ordinarily meets on a bi-monthly basis.

While the Board of Directors is ultimately responsible for Chime, the CEO, who is directly accountable to the Board, manages the day to day running of the organisation, making management decisions that are in accordance with the agreed strategic and operational and the direction provided by the Board.

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

REPORTS OF THE DIRECTORS(CONTINUED)

1.2 Governance & Structure (Continued)

1.2.3 Board Attendance

The Board is responsible for providing leadership, setting strategy and ensuring control. It comprises nine Non-Executive Directors. The Board meets regularly, as required, and met six times during 2019 (six in 2018). The Directors are listed on page 2.

	FEB	APR	JUN	SEP	OCT	DEC	OVERALL
COLEMAN Kevin					✓	✓	2/2
CREAGH Sandra	✓	X	✓	✓	✓	✓	5/6
FLYNN Pat			✓	✓	✓	✓	4/4
GLYNN Niall	✓	X	✓	✓	✓	✓	5/6
KEANE Declan	✓	✓	✓	✓	✓	✓	6/6
McCARVILLE Joan	✓	✓	✓	✓	✓	✓	6/6
NOLAN Sylvia	✓	✓	✓	✓	✓	✓	6/6
RYAN Paul	✓	X	X	X	X	X	1/6
SAUNDERS Mark	X	X	✓	X	✓	✓	3/6
SMITH Gerard	✓	✓	✓	✓	✓	✓	6/6
SYMINGTON Brian	✓	✓	✓	X	X	✓	4/6

The CEO and Company Secretary were invited to and attended all six Board meetings.

1.2.4 Appointments & Resignations

Noted below are the changes to our Board of Directors during 2019.

Appointments

On 4 June, Mr Pat Flynn was appointed to the Board.

On 2 October, Mr Kevin Coleman was appointed to the Board.

Resignations

On 3 December, Mr Niall Glynn resigned from the Board.

On 10 March 2020, Ms Ann-Marie Geraghty resigned as Company Secretary

1.2.5 Board Code of Conduct

The Board adheres to a Code of Conduct.

The Directors work in a voluntary capacity and have not received any remuneration in respect of our services to the organisation. They are entitled to avail of out of pocket expenses for Board business.

The Code of Conduct includes a Conflict of Interest Policy which outlines the procedure and process to deal with and manage all potential and existing conflicts, as and when they arise. In addition, Chime maintains a Register of Directors' Interests which identifies any interests that could give rise to a conflict of interest.

1.2.6 Board Evaluation & Review

During November 2019 the Board conducted an externally-led review of its work and effectiveness. The report found that the Board does operate in a proper and effective manner. A number of minor recommendations are being considered.

1.2.7 Sub Committees

The Board has established a number of sub-committees to actively oversee key activities of the organisation. Finance, Audit and Governance Committee; Remunerations & Nominations Committee; and two Partner Organisations – Our New Ears and the Irish Tinnitus Association.

1.2 Governance & Structure (Continued)

1.2.8 Finance, Audit and Governance Committee (FAG)

The FAG was established to provide strong governance and oversight of controls and risks management. The Committee liaises with auditors and reports to the Board. The FAG met five times in 2019. The Directors who comprise the FAG are Niall Glynn (Chairman), Gerard Smith, Joan McCarville and Declan Keane. Niall Glynn retired from the Board and FAG committee during 2019. Kevin Coleman was appointed as Chair of the Committee.

1.2.9 Remuneration & Nominations Committee

The Remuneration & Nominations Committee was established provide strong oversight of Board recruitment and HR activity. The Directors who comprise the Committee are Declan Keane (Chairman), Niall Glynn, Paul Ryan and Sandra Creagh. The number of meetings in 2019 was nil.

1.2.10 Partner Organisations Sub-Committees

Our New Ears Sub-Committee

This Sub-Committee was established in 2017 to ensure that the objectives of the Collaborative Working Arrangement between Chime and Our New Ears (ONE) are being met. The Committee is comprised of Brian Symington (Chair) who is on the Chime Board of Directors; Mark Byrne, Chime CEO; David Buxonat, Director of Specialist Services and representing the ONE Committee are Laura Keating; Lorraine Murphy; Rachel Broderick and Ger O'Brien. During 2019, there were two meetings of the One New Ears Sub-Committee (2018: 2 meetings).

Irish Tinnitus Association Sub-Committee

This Sub-Committee was also established in 2017 to ensure that each of the objectives of the Collaborative Working Arrangement between Chime and the Irish Tinnitus Association (ITA) are being met. The Sub-Committee is made up of Sylvia Nolan (Chair) who is on the Chime Board; Mark Byrne, Martina Joyce Deniz, and Jean Scott and Martin Carroll of ITA. There were four meetings of the Committee in 2019.

The members of ITA have signalled their intention to retire in 2020 and it is envisaged that Chime will subsume the role of the ITA and continue its operations.

1.3 Strategic Plan

In May 2017 the Board adopted a Strategic Plan for the organisation through to 2020. The plan identified seven key objectives as detailed below.

1.3.1 Financial Parameters

Objective

To improve our financial position to ensure we operate at minimum a break even position and build an appropriate level of reserves and investing in key areas.

Update

In 2019 we continued to streamline certain community services to achieve a small surplus for the financial year. Borrowing was arranged with Community Finance Ireland to fund the rebranding and Resource Centre refurbishment. We also developed our fundraising capabilities and secured €58,095 in fundraising income during 2019.

The overall objectives remain to build reserves to ten weeks operating costs.

1.3.2 Brand Identity

Objective

To develop a brand identity which aligned the clients who we serve with our role and to increase awareness of the organisation which allowed greater numbers of people access our services.

Update

The Chime brand was launched on 1 November 2018. During 2019 we continued to promote the brand through advertising, promotions and campaigns. Our biggest single campaign took place in Limerick in September and promoted awareness and action for people with acquired hearing loss.

1.3 Strategic Plan (Continued)

1.3.3 Children's Services

Objective

To ensure that children with a hearing loss have the opportunity to reach their full potential by providing necessary supports, collaborating and influencing for positive change.

Update

In 2019 the organisation recruited a Director of Specialist Services with the aim of developing and implementing specialist children's services. A strategic plan has been developed and it is targeted to commence implementation in 2020.

1.3.4 Teenage Transitions

Objective

To provide a range of supports to young Deaf and Hard of Hearing school leavers transitioning from school to further education, training and/or employment.

Update

In 2019 the organisation recruited a Director of Specialist Services with the aim of developing and implementing Teenage Transition services. It is planned that a new Teenage Mentoring Service will be launched in summer 2020.

1.3.5 Home of Choice

Objective

To establish a range of supports to vulnerable Deaf people as outlined in the HSE Residential Needs Report, to include a home of choice and meaningful community participation.

Update

The organisation continues to work with the HSE and campaign with policy makers to achieve funding to implement a Residential Service for vulnerable Deaf adults.

1.3.6 Holistic & Integrated Operations

Objective

To provide a holistic approach that encompasses a person's social, technological and emotional needs. Ultimately we are one society and our aim is to reduce the effect of isolation caused by any level of deafness.

Update

During early 2020 the organisation took a number of key steps in order to progress this initiative including the appointment and reconfiguration of key staff as well as the introduction of a CRM system which will facilitate the holistic case management of clients.

1.3.7 Hearing Loss Awareness Campaign

Objective

To encourage greater numbers of people to have their hearing tested, to become more hearing loss aware, and to increase the number of people using hearing aids.

Update

A number of important initiatives took place in 2019 and into 2020 including:

- Hearing Loss Awareness Campaign in Limerick;
- Presentation to the Oireachtas Committee on Social Protection to highlight the low level of state financial support for the acquisition of hearing aids.

1.4 Achievements & Performance

Client Category	Individual Clients *		Group Attendees *	
	2019	2018	2019	2018
Children with Hearing Loss	493	408	734	662
- Deaf Adults (General)	434	366	116	104
- Vulnerable Deaf Adults	256	290	235	279
All Deaf Adults	690	656	351	383
- Adults Acquired Hearing Loss (General)	412	263	196	308
- Adults CI/BAHA	69	38	199	32
- Adults Tinnitus	394	386	595	228
Adults with Acquired Hearing Loss	875	687	990	568
Overall Total:	2,058	1,751	2,075	1,613

**Some clients receive both Individual and Group service*

Summary Statistics for Other Resource Activities

Type of Activity	2019	2018
Lifetech Assessments	1,359	1,766
Minor Hearing Aid Repair/Management	4,078	3,929
Drop – in & Remote Contacts	18,575	18,912
Number Outreach Clinics	238	220
Attendees Outreach Clinics	3,046	2,329
Public Activity Sessions	99	88
Attendees at Public Activity Sessions	2,480	1,653

1.5 Risks & Internal Controls

1.5.1 Internal Controls

- The organisation has established strong procedures and controls to ensure that we are meeting our compliancy requirements in terms of the day to day operational and financial obligations of the organisation.
- The organisation’s Risk Register is reviewed and updated on a regular basis and reported to The Board twice annually.
- The Board have appointed an external party to carry out an internal audit role and whose objective is to complete internal audits that ensure that all controls are robust and operating correctly.
- The Finance, Audit and Governance Committee reviews in detail all matters and policies relating to governance and controls and reports back to The Board on a regular basis.
- Management Accounts, Cashflows and Budgets are provided to the FAG and Board on a regular basis.
- There is a clear defined organisational structure in place in terms of delegated reasonability and authority.

1.5.2 Principal Risks & Uncertainties

With approximately €4m of regular income coming through HSE, Chime is dependent on regular and timely payment of the agreed grants. Any cashflow risk arising is managed by the Finance Director.

The Board reviews financial performance on a bi-monthly basis and takes corrective action as required. Chime continues to be actively engaged in developing other sources of income to ensure continuance of services provision. Overall, the Directors are of the opinion that they are prudently managing the risks and uncertainties facing Chime.

The Directors are satisfied that, in addition to this action, the company will obtain/generate generic sufficient funds to cover future operations.

1.5 Risks & Internal Controls (Continued)

1.5.3 Health & Safety

Health and Safety is an important feature of the work of Chime. During 2019 Chime continued to ensure that our workplaces, practices and procedures complied with the requirements of the Safety, Health and Welfare at Work Act, 2005. Our Health and Safety Officers provide support and advice to line management and their teams in relation to best practice and legislative compliance.

1.5.4 GDPR

The Directors are aware of the organisation's obligations relating to compliance with General Data Protection Regulation (GDPR) and the Irish Data Protection Act 2018. In June 2019 the Board were presented with details of the organisation's implementation plan and outstanding actions. This action plan provides the basis for work required to achieve compliance with the regulations. This is monitored by the Board within existing governance structures.

1.6 Financial Performance & Review

1.6.1 Financial Results

The results for the year are set out on pages 15 and 16. The Directors recognise that the organisation is operating with financial challenges and continue to closely monitor the financial performance of the organisation. In 2018 the Directors agreed an action plan to bring costs in line with income. The cost reduction action plan commenced in 2018 and progressed further in 2019 and was deemed successful by the Directors. This resulted in a number of redundancies taking place to reduce operating costs. The organisation achieved a small surplus in 2019.

1.6.2 Going Concern

The Directors have a reasonable expectation that the organisation has adequate resources to continue in operational existence for the foreseeable future. Thus, they continue to adopt the going concern basis in preparing the annual financial statements. Further details regarding the adoption of the going concern basis can be found in Note 2 to the financial statements.

1.6.3 Reserve Policy

In 2017 the Board outlined its ambition to build an unrestricted reserve equivalent to ten weeks operating costs by the end of 2020. The cost reduction initiatives commenced in 2018 were not fully implemented. Therefore the cash reserves at the end of 2019 were €200,339 which equates to two weeks of operating costs. The Board continues to target a reserves policy of ten weeks operating costs over the coming years.

1.6.4 Fundraising & Social Enterprise

In order to supplement HSE funding, the organisation operates three social enterprises which deliver much needed technology for Deaf and hard of hearing people. The overall income from these three services in 2019 was €2,035,178. This was a reduction of €306,981 from 2018 mainly due to lower demand from clients. While these services were also impacted in the short-term by the organisation's re-structure of the Management Team. In late 2018 the organisation commenced its first centrally managed fundraising activities. These activities brought in €58,095 in 2019 with key donations from ESB Networks, MCD, Mason Hayes & Curran and JTI. Other organisations such as Ulster Bank, SSE Electricity and Salesforce have helped enormously through voluntary programmes.

1.6.5 Capital Investment

The organisation commenced the roll out of the Chime brand in late 2018. During 2019 the organisation began the refurbishment of the Limerick and North Frederick Street Resource Centres at a cost of €111,973.

1.6.6 Related Party Transactions

Details of transactions between Chime and its related parties during 2019 are set out in Note 28.

1.6.7 Post Balance Sheet Events

Subsequent to the financial year end Ireland has been impacted by the global Covid 19 pandemic. However, given the unprecedented nature of the outbreak it is not yet possible to determine its full impact on results for the next full financial year. Chime will continue to monitor the situation and take appropriate measures to adapt to ensure key services continue to be delivered. It is a non-adjusting post balance sheet event.

There are no other significant events subsequent to the financial year end.

1.6.8 Political Contributions

The organisation did not make any political contributions in the financial year (2018 - €nil).

1.6 Financial Performance & Review (Continued)

1.6.9 Accounting Records

The measures that the Directors have taken to secure compliance with the requirements of Sections 281 to 285 of the Companies Act 2014 with regard to the keeping of accounting records are the employment of appropriately qualified accounting personnel and the maintenance of computerised accounting systems. The company's accounting records are maintained at the company's registered office at 35 North Frederick Street, Dublin 1, D01 W592.

1.6.10 Disclosure of Information to Auditors

In the case of each of the persons who are Directors at the time the Directors' report and financial statements are approved:

- A. So far as the director is aware, there is no relevant audit information of which the company's auditors are unaware; and
- B. Each director has taken all steps that ought to have been taken in order to make himself/herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

1.6.11 Appointment of Auditors

The auditors, Deloitte Ireland LLP, Chartered Accountants and Statutory Audit Firm, continue in office in accordance with Section 383(2) of the Companies Act 2014.

Approved by the Board and signed on its behalf by:



Declan Keane
Chairman



Kevin Coleman
Director

04th August 2020

Date

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

DIRECTORS' RESPONSIBILITIES STATEMENT

The Directors are responsible for preparing the Directors' report and the financial statements in accordance with the Companies Act 2014.

Irish company law requires the directors to prepare financial statements for each financial year. Under the law, the directors have elected to prepare the financial statements in accordance with Section 1A of FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* ("relevant financial reporting framework"). Under company law, the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the assets, liabilities and financial position of the company as at the financial year end date and of the profit or loss of the company for the financial year and otherwise comply with the Companies Act 2014.

In preparing those financial statements, the directors are required to:

- select suitable accounting policies for the company financial statements and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether the financial statements have been prepared in accordance with the applicable accounting standards, identify those standards, and note the effect and the reasons for any material departure from those standards; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for ensuring that the company keeps or causes to be kept adequate accounting records which correctly explain and record the transactions of the company, enable at any time the assets, liabilities, financial position and profit or loss of the company to be determined with reasonable accuracy, enable them to ensure that the financial statements and directors' report comply with the Companies Act 2014 and enable the financial statements to be audited. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

Report on the audit of the financial statements

Opinion on the financial statements of National Association for the Deaf T/A Chime (the 'company')

In our opinion the financial statements:

- give a true and fair view of the assets, liabilities and financial position of the company as at 31 December 2019 and of its incoming resources and application of resources, including its income and expenditure for the financial year then ended; and
- have been properly prepared in accordance with the relevant financial reporting framework and, in particular, with the requirements of the Companies Act 2014.

The financial statements we have audited comprise:

- the Statement of Financial Activities;
- the Balance Sheet;
- the Statement of Cash Flows; and
- the related notes 1 to 29, including a summary of significant accounting policies as set out in note 1.

The relevant financial reporting framework that has been applied in their preparation is the Companies Act 2014 and FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" issued by the Financial Reporting Council ("the relevant financial reporting framework").

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are described below in the "Auditor's responsibilities for the audit of the financial statements" section of our report.

We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in Ireland, including the Ethical Standard issued by the Irish Auditing and Accounting Supervisory Authority, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which ISAs (Ireland) require us to report to you where:

- the directors' use of the going concern basis of accounting in preparation of the financial statements is not appropriate; or
- the directors have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The directors are responsible for the other information. The other information comprises the information included in the Reports and Financial Statements for the financial year ended 31 December 2019, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

Responsibilities of directors

As explained more fully in the Directors' Responsibilities Statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view and otherwise comply with the Companies Act 2014, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (Ireland), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of the auditor's report. However, future events or conditions may cause the entity (or where relevant, the group) to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that the auditor identifies during the audit.

This report is made solely to the company's members, as a body, in accordance with Section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

Report on other legal and regulatory requirements

Opinion on other matters prescribed by the Companies Act 2014

Based solely on the work undertaken in the course of the audit, we report that:

- We have obtained all the information and explanations which we consider necessary for the purposes of our audit.
- In our opinion the accounting records of the company were sufficient to permit the financial statements to be readily and properly audited.
- The financial statements are in agreement with the accounting records.
- In our opinion the information given in the directors' report is consistent with the financial statements and the directors' report has been prepared in accordance with the Companies Act 2014.

Matters on which we are required to report by exception

Based on the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the provisions in the Companies Act 2014 which require us to report to you if, in our opinion, the disclosures of directors' remuneration and transactions specified by law are not made.



Margarita Martin
For and on behalf of Deloitte Ireland LLP
Chartered Accountants and Statutory Audit Firm
Deloitte & Touche House, Earlsfort Terrace, Dublin 2

Date: 25 September 2020

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

**STATEMENT OF FINANCIAL ACTIVITIES
(Including income and expenditure account)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019**

		2019	2019	2019	2018	2018	2018
	Notes	Restricted Funds €	Unrestricted Funds €	Total €	Restricted Funds €	Unrestricted Funds €	Total €
INCOME FROM							
Donations and legacies	4	-	58,095	58,095	-	16,356	16,356
Charitable activities	5	4,072,146	221,675	4,293,821	4,290,386	154,550	4,444,936
Other trading activities	6	-	2,035,178	2,035,178	-	2,342,159	2,342,159
Other	7	-	4,279	4,279	-	17,887	17,887
Total		4,072,146	2,319,227	6,391,373	4,290,386	2,530,952	6,821,338
EXPENDITURE ON							
Charitable activities	8	4,656,753	300,358	4,957,111	4,752,724	607,135	5,359,859
Raising funds	9		1,315,369	1,315,369	-	1,798,270	1,798,270
Total		4,656,753	1,615,727	6,272,480	4,752,724	2,405,405	7,158,129
Net (expenditure)/income before taxation	10	(584,607)	703,500	118,893	(462,338)	125,547	(336,791)
Taxation	11				-	-	-
Transfers between funds	23	648,156	(648,156)	-	423,648	(423,648)	-
Net movement in funds	23	63,549	55,344	118,893	(38,690)	(298,101)	(336,791)
RECONCILIATION OF FUNDS							
Total funds brought forward	23	125,869	274,864	400,733	164,559	572,965	737,524
Total funds carried forward	23	189,418	330,208	519,626	125,869	274,864	400,733

There are no other recognised gains or losses other than those listed. All income and expenditure derives from continuing activities.

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

BALANCE SHEET AS AT 31 DECEMBER 2019

	<i>Notes</i>	2019 €	2018 €
Fixed Assets			
Tangible assets	<i>14</i>	1,004,363	1,011,682
Current Assets			
Stocks	<i>15</i>	139,633	148,758
Debtors	<i>16</i>	325,639	250,930
Cash at bank and in hand	<i>17</i>	200,339	210,826
		665,611	610,514
Creditors: Amounts falling due within one year	<i>18</i>	(654,032)	(886,821)
Net current liabilities		11,579	(276,307)
Total assets less current liabilities		1,015,942	735,375
Creditors: Amounts falling due after one year	<i>19</i>	(496,316)	(334,642)
NET ASSETS		519,626	400,733
FUNDS OF THE CHARITY			
Accumulated funds – Restricted	<i>23</i>	189,418	125,869
Accumulated funds – Unrestricted	<i>23</i>	330,208	274,864
		519,626	400,733

The financial statements were approved and authorised for issue by the Board of Directors on 04th August 2020 and signed on its behalf by:



Declan Keane
Chairman



Kevin Coleman
Director

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

**STATEMENT OF CASH FLOWS
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019**

	<i>Notes</i>	2019 €	2018 €
Net cash flows from operating activities	25	(49,226)	104,395
Cash flows from investing activities			
Interest paid		(19,481)	(36,908)
Purchase of tangible assets	14	(123,097)	(83,800)
Net cash flows from by investing activities		(142,578)	(120,708)
Cash flows from financing activities			
Movement in finance lease obligations		(17,745)	(16,894)
Movement in borrowings		199,062	97,142
Net cash flows from financing activities		181,317	80,248
Net increase/(decrease) in cash and cash equivalents		(10,487)	63,935
Cash and cash equivalents at the beginning of the reporting year		210,826	146,891
Cash and cash equivalents at the end of the reporting year		200,339	210,826
Reconciliation to cash at bank and in hand:			
Cash at bank and in hand		200,339	210,826

1. ACCOUNTING POLICIES

The principal accounting policies are summarised below. They have all been applied consistently throughout the financial year and to the preceding year.

General Information and Basis of Accounting

National Association for the Deaf (t/a Chime) is a company incorporated in Ireland under the Companies Act 2014. The address of the registered office is 35 North Frederick Street, Dublin 1. The nature of the organisation's operations and its principal activities are set out in the directors' report on pages 3 to 10.

- (i) In accordance with Section 1180(8) of the Companies Act, 2014, the company is exempt from including the word "Limited" in its name. The company is limited by guarantee and has no share capital.
- (ii) Chime has prepared its financial statements in accordance with the formats provided for in the Statement of Recommended Practice (SORP 2015) "Accounting and Reporting by Charities" in accordance with the Financial Reporting Standard applicable in the UK (which has been recognised as best practice for financial reporting by charities in Ireland) and Republic of Ireland (FRS 102), issued by the Financial Reporting Council, and the Companies Act 2014.

The functional currency of Chime is considered to be euro because that is the currency of the primary economic environment in which the company operates.

Going concern

The financial statements have been prepared on a going concern basis.

Income

- (i) Income from voluntary donations is recognised when received. As with many similar charitable organisations, independent groups from time to time organise fundraising activities. However, as amounts collected in this way are outside the control of the organisation, they are not included in the financial statements until received by National Association for the Deaf.
- (ii) Proceeds from the sale of assistive technologies are recognised in the financial statements in the period in which the sale takes place.
- (iii) Revenue grants from the government and other agencies have been included as income from activities in furtherance of the charity's objects and accounted for on a receivable basis.
- (iv) Legacies are included when the amount is to be received is probable and can be measured with reasonable certainty.
- (v) Interest income is recognised on a receivable basis.

Expenditure

Expenditure on charitable activities comprises expenditure incurred in pursuance of the charity's objectives. Expenditure is recognised in the period to which it relates. Expenditure incurred but unpaid at the balance sheet date is included in accruals and other creditors.

Expenditure on raising funds comprise all expenditure incurred by National Association for the Deaf in relation to the sale of assistive technology.

Tangible Fixed Assets and Depreciation

Fixed assets, other than buildings, are recorded at historical cost, net of depreciation and any allowance for impairment. Buildings were previously stated at valuation. Under transition to FRS 102 on 1 January 2014, the organisation has elected to use the valuation carried out by independent valuers, at 31 December 2012 as its deemed cost.

1. ACCOUNTING POLICIES (CONTINUED)

Depreciation has been calculated to write off the cost of the assets over their estimated useful lives at the following annual rates:

Building	2%	(Reducing balance)
Leasehold interest	5%	(Reducing balance)
Furniture pre 2011	10%	(Reducing balance)
Furniture post 2011	12.5%-20%	(Straight line)
Equipment pre 2011	20%	(Reducing balance)
Equipment post 2011	12.5%	(Straight line)
IT equipment	33%	(Straight line)
Motor vehicles	20%	(Straight line)

Residual value represents the estimated amount which would currently be obtained from disposal of an asset, after deducting estimated costs of disposal, if the asset were already of the age and in the condition expected at the end of its useful life.

Stocks

Stocks are stated at the lower of cost and net realisable value. Stocks are comprised of assistive technology such as the Deaftech and Schooltech products.

Financial instruments

Financial assets and financial liabilities are recognised when the organisation becomes a party to the contractual provisions of the instrument. Financial liabilities are classified according to the substance of the contractual arrangements entered into.

Financial assets and liabilities

All financial assets and liabilities are initially measured at transaction price (including transaction costs), unless the arrangement constitutes a financing transaction. If an arrangement constitutes a finance transaction, the financial asset or financial liability is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Financial assets are derecognised when and only when a) the contractual rights to the cash flows from the financial asset expire or are settled, b) the organisation transfers to another party substantially all of the risks and rewards of ownership of the financial asset, or c) the organisation, despite having retained some significant risks and rewards of ownership, has transferred control of the asset to another party and the other party has the practical ability to sell the asset in its entirety to an unrelated third party and is able to exercise that ability unilaterally and without needing to impose additional restrictions on the transfer.

Financial liabilities are derecognised only when the obligation specified in the contract is discharged, cancelled or expires. Balances that are classified as payable or receivable within one year on initial recognition are measured at the undiscounted amount of the cash or other consideration expected to be paid or received, net of impairment.

Capital Grants

Capital grants are transferred to a capital account in the year of receipt and amortised to the statement of financial activities at the same rates as the depreciation of the assets to which they apply.

1. ACCOUNTING POLICIES (CONTINUED)

Funds Accounting

Funds held by the charity are:

Unrestricted funds - these are funds which can be used in accordance with the charitable objects at the discretion of the directors.

Restricted funds - these are funds that can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Foreign Currencies

Transactions in foreign currency are recorded at the rate ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are translated at the rate of exchange ruling at the balance sheet date. All differences are taken to the Statement of Financial Activities.

Leasing and Hire Purchase Commitments

Rentals applicable to operating leases where substantially all the benefits and risks of ownership remain with the lessor are charged to the Statement of Financial Activities.

Assets held under finance leases and hire purchase contracts are capitalised in the balance sheet and are depreciated over their useful lives with the corresponding lease or hire purchase obligation being capitalised as a liability. The interest element of the finance lease rentals are charged to the Statement of Financial Activities over the period of the lease on the sum of digits method.

Retirement Benefit Costs

The Association operates a defined contribution pension scheme for certain employees. Retirement benefits to certain employees of the Association are funded by contributions from the Association and the employees. Payments are made to a pension trust which is financially separate from the Association. These payments are charged against the results of the financial year in which they become payable.

Taxation

As a result of the organisation's charitable status, no charge to corporation tax arises by virtue of the provisions of Section 207 of the Taxes Consolidation Act, 1997.

Irrecoverable VAT is charged to the income and expenditure account, or capitalised as part of the cost of the related asset, where appropriate.

2. GOING CONCERN

The directors have assessed the financial performance of the Organisation and are aware of the challenges it faces.

The Organisation recorded a surplus of €118,893 in 2019 which was brought about by the successful implementation of a cost containment plan over the last number of years. As at 31 December 2019, Accumulated Funds of the Charity were €519,626 (of which €330,208 is unrestricted) and Bank Balances were €220,339 (of which €93,198 is unrestricted).

The Directors have considered the impact of the COVID 19 pandemic on the Organisation by reviewing cashflow projections for a range of potential scenarios. Despite the potential impact of COVID 19 the directors assess the Organisation to have a viable future given that:

- 1) The trading performance of the Organisation remains positive given the circumstances. Unaudited accounts to 30 June 2020 show a surplus of €13,296. HSE Income has remained stable and Income from Assistive Technology services has come back strongly following the period of suspended services.
- 2) The Organisation has a stable annual funding stream of €3.7m from the HSE. Chime, as a S39 Organisations, is retained under annual Service Level Agreements, to provide community support services to its service users. SLAs have been agreed with the HSE for 2020 at €3.7m. The HSE has not given any indications of any changes to funding for existing services and the directors expect them to continue at the current levels for 2021.
- 3) The Organisation has appropriate plans to operate within reasonably foreseeable funding levels.

While accepting the challenges outlined above, the Directors have a reasonable expectation that the Organisation has adequate resources to continue in operational existence for the foreseeable future (at least 12 months from the date of approval of these financial statements). As such, these financial statements have been prepared on a going concern basis.

3. CRITICAL ACCOUNTING JUDGEMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY

In the application of the organisation's accounting policies, which are described in note 1, the directors are required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of the revision and future periods if the revision affects both current and future periods. Information about critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements is included in the accounting policies and notes to the financial statements.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019

3. CRITICAL ACCOUNTING JUDGEMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY (CONTINUED)

Critical judgement in applying the organisation's accounting policies

The following are the critical judgements, apart from those involving estimations (which are dealt with separately below), that the directors have made in the process of applying the company's accounting policies and that have the most significant effect on the amounts recognised in the financial statements.

- The preparation of the financial statements on a going concern basis as detailed in note 2.
- The residual value of the premises is considered not less than the deemed cost which equates to the valuation carried out on 31 December 2012.

4. DONATIONS AND LEGACIES	2019	2018
	€	€
General donations	58,095	16,356

5. CHARITABLE ACTIVITIES	2019	2018
	€	€
<i>Restricted</i>		
HSE Services	4,052,384	4,277,972
O.N.E income	19,762	12,414
	4,072,146	4,290,386
<i>Unrestricted</i>		
Department of Social Protection	67,962	71,427
Miscellaneous	153,713	83,123
	221,675	154,550
Total	4,293,821	4,444,936

HSE grant income can be split between the following thematic areas:-

Social & Community Care Funding	3,707,951	3,787,803
Mental Health Service-discontinued in 2019	68,501	247,285
TAGS	234,453	195,205
Lottery Project Grant	41,479	43,260
Mayo Fund	-	4,419
	4,052,384	4,277,972

6. OTHER TRADING ACTIVITIES	2019	2018
	€	€
Schooltech, Deaftech and Hearing Aid Service	2,035,178	2,342,159

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019**

7. OTHER	2019	2018
	€	€
Amortisation of capital grants (Note 22)	4,279	17,628
Sundry income		259
	4,279	17,887
8. CHARITABLE ACTIVITIES		2019
2018		
	€	€
HSE Services	4,607,517	4,953,423
TAGS	199,416	157,584
HSE Mayo Fund	-	3,083
Genio Project	-	54,900
Early Childhood Fund	-	61,153
Miscellaneous	-	18,407
O.N.E expenditure	19,762	12,414
Depreciation	130,416	98,895
	4,957,111	5,359,859
9. RAISING FUNDS	2019	2018
	€	€
Schooltech, Deaftech and Hearing Aid Service	1,195,151	1,561,685
Other	120,218	236,585
	1,315,369	1,798,270
10. NET EXPENDITURE BEFORE TAXATION	2019	2018
	€	€
The net expenditure for the financial year is stated after charging/(crediting):		
Directors' remuneration		-
Depreciation	130,416	98,895
Amortisation of capital grants	(4,279)	(17,628)
Foreign exchange loss/ (gain)	-	1,564
Cost of stock recognised as an expense	998,884	1,174,609
Operating lease rentals		
- Land and buildings	227,732	246,278
- Office equipment	25,193	32,620

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019

11. TAXATION

There is no charge to taxation in respect of the organisation as National Association for the Deaf has been granted charitable status under Section 207 of the Taxes Consolidation Act, 1997. Therefore, no provision for taxation has been made.

12. STAFF INFORMATION

The average number of persons employed by the organisation in the financial year was 85 (2018: 89). The staff costs are comprised of:

	2019	2018
	€	€
Salaries	3,179,871	3,480,513
Social insurance costs	343,284	373,749
Other retirement benefit costs (Note 27)	217,653	239,667
Redundancy costs	92,898	82,602
	3,833,706	4,176,531

The salaries of professional grades are generally aligned to those paid in the HSE. The vast majority of staff hold 3rd level qualifications. Effective from 01 January 2014 the organisation implemented the provisions of the Haddington Road Agreement including salary cuts for those paid over €65,000 and increased working hours for all staff. The organization is continuing to endeavor to obtain funding from HSE in order to restore salaries to pre-2014 levels.

	2019	2018
	No.	No.
€00,001 - €65,000	79	83
€65,001 - €75,000	2	2
€75,001 - €85,000	3	3
€85,001 - €95,000	-	-
€95,001 - €105,000	-	-
€105,001-€115,000	1	1
	85	89

13. KEY MANAGEMENT COMPENSATION

The total remuneration for key management personnel for the financial year amounted to €570,368 (2018: €637,483) for 6 personnel (2018: 6 personnel).

Directors are not remunerated, but are entitled to be reimbursed for out of pocket expenses incurred in the course of carrying out their duties. In 2019 €Nil was paid to Directors (2018: €Nil). In 2019, Brian Symington attended a conference on behalf of the Organisation. The cost of attendance was €251.

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019**

14. TANGIBLE ASSETS

	Building €	Leasehold interest €	Furniture €	IT & Other Equipment €	Motor vehicles €	Total €
Deemed Cost:						
At 1 January 2019	800,000	95,476	232,148	456,337	60,203	1,644,164
Additions			84,764	38,333	-	123,097
At 31 December 2019	800,000	95,476	316,978	494,671	60,203	1,767,261
Depreciation:						
At 1 January 2019	91,621	48,915	144,909	290,818	56,219	632,481
Charge for the financial year	14,168	2,328	37,928	72,252	3,740	130,416
At 31 December 2019	105,789	51,243	182,837	363,070	59,959	762,898
Net Book Value:						
At 31 December 2019	694,211	44,233	134,140	131,601	178	1,004,363
Net Book Value:						
At 31 December 2018	708,379	46,561	87,239	165,519	3,984	1,011,682

Included above are assets held under lease and hire purchase agreements as follows:-

Asset description:	2019		2018	
	Net Book value €	Depreciation Charge €	Net Book value €	Depreciation Charge €
Furniture	5,075	564	5,639	627
Equipment	20,010	10,008	30,018	10,008
Motor vehicles	243	3,740	3,986	3,740
	25,328	14,312	39,643	14,375

The most recent valuation of the premises at 35 North Frederick Street was carried out by Independent Valuations on 8 April 2013 and stated the open market value for existing use at 31 December 2012 at €800,000.

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019**

15. STOCKS	2019	2018
	€	€
Stocks	139,633	148,758

There are no material differences between the replacement cost and the balance sheet amounts.

16. DEBTORS: Amounts falling due within one year	2019	2018
	€	€
Trade debtors	181,567	137,707
Grant debtors	95,814	40,299
Prepayments	33,103	38,931
VAT	15,155	32,311
Our New Ears debtor	-	1,682
	325,639	250,930

17. CASH AT BANK AND AT HAND	2019	2018
	€	€
Cash at bank and in hand	170,542	170,562
Money held on behalf of Our New Ears (Note 28)	29,797	40,264
	200,339	210,826

18. CREDITORS: Amounts falling due within one year	2019	2018
	€	€
Bank loans (Note 20)	52,586	38,416
Creditors	336,418	460,199
Accruals	128,937	240,795
PAYE/PRSI	87,357	89,404
Obligations under finance lease and hire		
Purchase obligations (Note 20)	18,937	17,743
Deferred income (Note 28)	29,797	40,264
	654,032	886,821

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019**

19. CREDITORS: Amounts falling due after more than one year	2019	2018
	€	€
Bank loans (Note 20)	351,256	166,364
Capital grants (Note 22)	139,848	144,127
Obligations under finance lease and hire		
Purchase obligations (Note 20)	5,212	24,151
	496,316	334,642

20. DETAILS OF BORROWINGS

Maturity analysis

	Within One year €	Between One year & Two years €	Between Two years & Five years €	Over Five years €	Total €
Bank loans	52,586	72,768	278,488	-	403,842
Obligations under finance lease and hire purchase obligations	18,937	5,212	-	-	24,149
Total funds	71,523	77,980	278,488	-	427,991

Security:

Bank borrowings and overdraft facility are secured by a fixed charge on the organisation's premises.

21. FINANCIAL INSTRUMENTS

The carrying value of the company's financial assets and liabilities are summarised by category below:-

	2019	2018
	€	€
Financial Assets (Note 16)		
<i>Measured at undiscounted amount receivable</i>		
Trade debtors	181,567	137,707
Grant debtors	95,814	40,299
	277,381	178,006
Financial Liabilities (Notes 18 and 19)		
<i>Measured at amortised cost</i>		
Bank loans and other loans	403,842	204,780
Obligations under finance lease and hire purchase obligations	24,149	41,894
<i>Measured at undiscounted amount payable</i>		
Creditors	336,418	460,199
	764,409	706,873

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019**

22. CAPITAL GRANTS	2019	2018
	€	€
Balance at 1 January 2019	144,127	161,755
Amortised during the financial year	(4,279)	(17,628)
Balance at 31 December 2019	139,848	144,127

Grants may be refundable in certain circumstances as set out in the grant agreements.

23. FUNDS OF THE CHARITY	Restricted Funds	Unrestricted Funds	Total Funds
	€	€	€
(i) Reconciliation of funds:			
Fund balance at 1 January 2019	125,869	274,864	400,733
Net movement for the financial year	63,549	55,344	118,893
Fund balances at 31 December 2019	189,418	330,208	519,626

	Restricted Funds	Unrestricted Funds	Balance 31/12/2019
	€	€	€
(ii) Analysis of net assets between funds:			
Fixed Assets	-	1,004,363	1,004,363
Current Assets	(214,279)	879,890	665,611
Liabilities	(477,090)	(673,258)	(1,150,348)
Total funds	(691,369)	1,210,992	519,626

(iii) Movements in funds:

	Balance 01/01/2019	Income	Expenditure	Transfer between funds	Balance 31/12/2019
	€	€	€	€	€
Restricted funds	125,869	4,072,146	(4,656,753)	648,156	189,418
Unrestricted funds	274,864	2,319,227	(1,615,727)	(648,156)	330,208
Total funds	400,733	6,391,373	(6,272,480)	-	519,626

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019**

23. FUNDS OF THE CHARITY (CONTINUED)

In respect of prior financial year:

	Restricted Funds €	Unrestricted Funds €	Total Funds €
(i) Reconciliation of funds:			
Fund balance at 1 January 2018	164,559	572,965	737,524
Net movement for the financial year	(38,690)	(298,101)	(336,791)
Fund balances at 31 December 2018	<u>125,869</u>	<u>274,864</u>	<u>400,733</u>
	Restricted Funds €	Unrestricted Funds €	Balance 31/12/2018 €
(ii) Analysis of net assets between funds:			
Fixed Assets	-	1,011,682	1,011,682
Current Assets	125,869	484,645	610,514
Liabilities	-	(1,221,463)	(1,221,463)
Total funds	<u>125,869</u>	<u>274,864</u>	<u>400,733</u>

(iii) Movements in funds:

	Balance 01/01/2018 €	Income €	Expenditure €	Transfer between funds €	Balance 31/12/2018 €
Restricted funds	164,559	4,290,386	(4,752,724)	423,648	125,869
Unrestricted funds	572,965	2,530,952	(2,405,405)	(423,648)	274,864
Total funds	<u>737,524</u>	<u>6,821,338</u>	<u>(7,158,129)</u>	<u>-</u>	<u>400,733</u>

24. MOVEMENT IN CHARITY FUNDS

	Balance 01/01/2019 €	Income €	Expenditure €	Funds Transfer €	Balance 31/12/2019 €
<i>Restricted funds</i>					
HSE	-	3,776,452	(4,424,608)	648,156	-
HSE TAGS	101,016	234,453	(199,416)	-	136,053
Lottery/Miscellaneous	24,853	41,479	(12,967)	-	53,365
O.N.E.	-	19,762	(19,762)	-	-
Total Restricted funds	<u>125,869</u>	<u>4,072,146</u>	<u>(4,656,753)</u>	<u>648,156</u>	<u>189,418</u>
<i>Unrestricted funds</i>	<u>274,864</u>	<u>2,319,227</u>	<u>(1,615,727)</u>	<u>(648,156)</u>	<u>330,208</u>
Total funds	<u>400,733</u>	<u>6,391,374</u>	<u>(6,272,480)</u>	<u>-</u>	<u>519,626</u>

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019**

24. MOVEMENT IN CHARITY FUNDS (CONTINUED)

HSE-funded services are only partially funded and €648,156 has been transferred from unrestricted funds to meet the full cost of providing the services.

25. RECONCILIATION OF NET (EXPENDITURE)/INCOME TO NET CASH USED IN CHARITABLE ACTIVITIES	2019 €	2018 €
Net expenditure (as per the Statement of Financial Activities)	118,890	(336,791)
<i>Adjustments for:</i>		
Depreciation and write down of fixed assets	130,416	98,895
Amortisation of capital grants	(4,279)	(17,628)
(Increase)/ Decrease in stocks	9,128	(11,355)
Decrease/ Increase in Debtors	(74,709)	49,569
Increase/ Decrease in creditors	(248,153)	284,797
Interest paid	19,481	36,908
NET CASH FLOWS FROM OPERATING ACTIVITIES	(49,226)	104,395

26. FINANCIAL COMMITMENTS

Operating lease commitments

Total future minimum lease payments under non-cancellable operating leases are as follows:-

	2019 €	2018 €
Land and buildings		
- Within 1 year	220,895	232,770
- Between one and five years	420,999	439,149
- After or more than five years	142,250	142,250
Office equipment		
- Within 1 year	32,620	32,620
- Between one and five years	48,930	81,550
- After or more than five years	-	-

27. RETIREMENT BENEFITS SCHEME

The organisation operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the organisation in an independently administered fund. The organisation made contributions of €217,653 (2018: €239,667) during the financial year. The amount outstanding at the financial year end amounted to Nil (2018: €49,273).

28. RELATED PARTY TRANSACTIONS

Chime has a memorandum of understanding (MOU) with Our New Ears (ONE), a like-minded group, who raise funds for children services in the deaf community. Chime assist ONE in an advisory and administration capacity and one director and three members of the senior management team of Chime are on the seven member ONE Sub-Committee. The founding members, who are not directors of Chime, raised funds of €19,762. (2018: €12,414) during the year of which €19,762 (2018: €12,414) was expended in accordance with the founding members' instructions. Chime hold €29,797 (2018: €40,264) of ONE funds in a nominated bank account which are included in deferred income as Chime are not entitled to spend such monies until instructed by ONE founding members.

29. SUBSEQUENT EVENTS

Subsequent to the financial year end Ireland has been impacted by the global Covid 19 pandemic. However, given the unprecedented nature of the outbreak it is not yet possible to determine its full impact on results for the next full financial year.

The Organisation will continue to monitor the situation and take appropriate measures to adapt to ensure key services continue to be delivered. It is a non-adjusting post balance sheet event.

There are no other significant events subsequent to the financial year end.

SUPPLEMENTARY INFORMATION

(NOT COVERED BY THE INDEPENDENT AUDITOR'S REPORT)

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

**SCHEDULE 1: DETAILED INCOME AND EXPENDITURE ACCOUNT
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019**

	2019	2018
	€	€
INCOME		
HSE Northern Area (Schedule 2)	1,288,183	1,538,350
HSE South Western Area (Schedule 2)	271,878	262,965
HSE East Coast Area (Schedule 2)	180,588	180,588
HSE Midland Area (Schedule 2)	308,448	303,452
HSE South Eastern Area (Schedule 2)	299,251	320,538
HSE Mid Western Area (Schedule 2)	302,993	308,056
HSE Western Area (Schedule 2)	423,305	422,713
HSE North Western Area- Donegal (Schedule 2)	261,878	221,549
HSE North Western Area- Sligo/Leitrim (Schedule 2)	132,737	125,773
HSE North Eastern Area (Schedule 2)	255,425	252,297
HSE Southern Area (Schedule 2)	327,699	341,691
Other trading activities – assisting technology	2,035,178	2,342,159
DSP grant	67,962	71,427
Donations, legacies and fundraising	58,095	16,356
Other miscellaneous income	157,629	101,010
O.N.E. income	19,762	12,414
Project Funding	-	-
	<u>6,391,373</u>	<u>6,821,338</u>
EXPENDITURE		
Staff salaries and pension costs	3,882,123	4,176,531
Staff training and conferences	50,312	24,800
Cost of projects and activities	351,536	573,559
Assistive technology	1,195,156	1,027,025
Printing, stationery and publications	25,762	30,659
Equipment leasing and hire	27,023	32,620
Equipment maintenance and office expenses	129,798	223,795
Insurances	18,332	21,573
Light and heat	49,747	74,309
Postage and telephone	65,555	94,695
Professional fees	-22,683	343,863
Rent and rates	241,197	246,278
Advertising	20,323	4,281
Interpreters fees	24,896	34,701
Provision of lip-reading classes (tutors' fees and training)	3,625	12,269
Subscriptions, affiliations and donations	32,775	22,530
Sundry	7,347	66,424
O.N.E expenditure	19,762	12,414
Depreciation: Furniture	37,928	17,857
Motor vehicle	3,740	3,740
Equipment	72,252	60,390
Buildings and leasehold interest	16,496	16,908
	<u>6,252,997</u>	<u>7,121,221</u>
NET EXPENDITURE FOR THE FINANCIAL YEAR	138,376	(299,883)
Interest payable and similar charges	(19,481)	(36,908)
NET EXPENDITURE BEFORE TAXATION	<u>118,890</u>	<u>(336,791)</u>

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

**SCHEDULE 2: INCOME ANALYSIS
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019**

(a) HSE GRANTS:	2019 €	2018 €
(1) HSE Northern Area:		
(i) Core Funding	1,207,200	1,277,191
(ii) Mental Health Service	68,502	247,285
(iii) Lottery Project Grant	12,482	13,874
	<u>1,288,183</u>	<u>1,538,350</u>
(2) HSE South Western:		
(i) Core Funding	260,378	260,378
(ii) Lottery Project Grant	6,500	2,587
(iii) Tags	<u>5,000</u>	
	<u>271,878</u>	<u>262,965</u>
(3) HSE East Coast Area:		
(i) Core Funding	<u>180,588</u>	<u>180,588</u>
(4) HSE Midland Area:		
(i) Core Funding	303,448	303,452
(ii) Lottery Project Grant	5,000	-
	<u>308,448</u>	<u>303,452</u>
(5) HSE South Eastern Area:		
(i) Core Funding	287,619	287,620
(ii) Lottery Project Grant	3,632	1,049
(iii) Tags	8,000	31,869
	<u>299,251</u>	<u>320,538</u>

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

**SCHEDULE 2: INCOME ANALYSIS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019**

(a) HSE GRANTS (CONTINUED):

(6)	HSE Midwestern Area:	2019	2018
		€	€
	(i) Core Funding	289,198	293,544
	(ii) Tags	12,020	11,962
	(iii) Lottery Project Grant	1,775	2,550
		<u>302,993</u>	<u>308,056</u>
		<u><u>302,993</u></u>	<u><u>308,056</u></u>
(7)	HSE Western Area:		
	(i) Core Funding	400,011	417,713
	(ii) Lottery Project Grant	5,000	
	(iii) Tags	18,294	5,000
		<u>423,305</u>	<u>422,713</u>
		<u><u>423,305</u></u>	<u><u>422,713</u></u>
(8)	HSE North Western Area: - Donegal		
	(i) Core Funding	151,991	144,220
	(ii) Tags		65,129
	(iii) Lottery Project Grant	2,000	12,200
		<u>107,887</u>	
		<u>261,878</u>	<u>221,549</u>
		<u><u>261,878</u></u>	<u><u>221,549</u></u>
(9)	HSE North Western Area: - Sligo/Leitrim		
	(i) Core Funding	83,661	83,664
	(ii) Tags	49,076	42,109
		<u>132,737</u>	<u>125,773</u>
		<u><u>132,737</u></u>	<u><u>125,773</u></u>
(10)	HSE North Eastern Area:		
	(i) Core Funding	230,161	230,161
	(ii) Tags	20,174	11,136
	(iii) Lottery Project Funding	5,090	11,000
		<u>255,425</u>	<u>252,297</u>
		<u><u>255,425</u></u>	<u><u>252,297</u></u>

NATIONAL ASSOCIATION FOR THE DEAF T/A CHIME

**SCHEDULE 2: INCOME ANALYSIS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019**

(a) HSE GRANTS (CONTINUED):

(11)	HSE Southern Area:	2019	2018
		€	€
	(i) Core Funding	313,697	313,691
	(ii) Tags	14,002	28,000
		<u>327,699</u>	<u>341,691</u>
		<u><u>327,699</u></u>	<u><u>341,691</u></u>