

Social Worker

Job Description

Chime is a registered charity operating through a number of resource centres throughout the country. Our mission is to positively impact the lives of people living with deafness and hearing loss through promoting accessibility, creating supportive communities, and enabling personal choice and community participation. We do this through the provision of Advice & Information, Care Services and Assistive Technology Services.

The Social Worker works as part of a team providing social, emotional, and practical support for all Deaf and hard of hearing children, adults, and their families. The focus of this post is on the provision of a client-centred, professional social work service as part of a national framework.

This role is based in Chime Deaf Village Ireland and covers the areas of Dublin Nth of the Liffey and the counties of Meath and Louth and will require some travel within this region.

This role offers a great opportunity to learn and work in Irish Sign Language. Full training will be provided.

Primary duties and responsibilities include:

- Be responsible for the day-to-day provision of social work services for a caseload of individuals that are deaf and hard of hearing in conjunction with the Social work Team Leader and Director of Specialist services.
- Be committed to learning Irish sign language and attend courses offered by Chime and be willing to work with interpreters as required.
- Provide an initial assessment service to relevant / all care groups and to further develop referral procedures with other social work networked services.
- Support Chime Day service, Residential service and Childrens MDT and other chime teams in their work with clients as required.
- Promote independence, inclusion, and equal access to health, education, housing, and social services.
- Advocate on behalf of Deaf clients to ensure their rights and communication needs are met.
- Work collaboratively with interpreters, families, carers, and other professionals.
- Safeguard vulnerable adults and children, identifying and responding to risk appropriately.
- Maintain accurate, confidential, and up-to-date case records.
- Ensure the delivery of Chime social work services in accordance with legislation, policies and procedures, guidelines, and protocols.
- Ensure anti-discriminatory practice and cultural competence, at individual and service levels.
- Promote a culture that values diversity and respect in the workplace.
- Participate in working groups / committees as requested by the Director of Specialist Services.
- Attend a range of Social Work meetings including case conferences as required.
- Take an active role in an appropriate level of planned professional Performance Management Development System processes (PMDS), in accordance with Chime's local and national PMDS Policy.
- Keep the Social work team leader/Director of Specialist Services fully informed and up to date on all significant matters.

Social Work Practices

The Social Worker will:

- Optimise service delivery by supporting Chime existing teams.
- Contribute to a range of reports including Salesforce, Person Centred Planning Goal Attainment (PCP), annual reports, performance indicators etc. as required.
- Contribute to the development and implementation of Chime policy, information sharing protocols, audit systems and referrals.
- Contribute to Chime's service plan process by recognising and replicating successful interventions and by identifying unmet needs and service requirements into the future.
- Ensure a high standard of documentation, including client PCP's in accordance with Chime guidelines.
- Ensure the maintenance of service user and data confidentiality.
- Assist in ensuring that Chime social work service makes the most efficient and effective use of developments in IT.
- Be accountable for ensuring that child protection / Children First and Safeguarding Vulnerable adults procedures are implemented

Education & Training

The Social Worker will:

- Maintain continuing professional development records and engage in clinical supervision as per CORU regulations
- Maintain standards of practice and levels of professional knowledge by monitoring and reviewing national standards, participating in continuous professional development initiatives and professional development planning.
- Keep updated on current and impending legislation and the perceived impact on practice.
- Keep abreast of developments in national policies and strategies and international best practice.
- Keep up to date with organisational developments.
- Be willing to train/support other Chime teams in relation to safeguarding/child protection information

Health & Safety

The Social Worker will:

- Comply with and contribute to the development of policies, procedures, guidelines, and safe professional practice and adhere to relevant legislation, regulations, and standards.
- Have a working knowledge of the National Standards for Child Protection and Care and comply with associated Tusla – Child and Family Agency protocols for implementing and maintaining these standards as appropriate to the role.

Skills required:

Applicants must by the closing date of application have the following:

- Have active registration on the CORU Social Workers Register
- Have three years relevant post qualification experience.
- Have excellent communication skills.

- Must have the requisite knowledge and ability (including a high standard of suitability) for the proper discharge of the duties of the office.

The above Job Description is not intended to be a comprehensive list of all duties involved and consequently, the post holder may be required to perform other duties as appropriate to the post which may be assigned to him/her from time to time and to contribute to the development of the post while in office.